SEA **Springfield Euro Auto** EXAMPLE SHOP
service@springfield-euro-auto.example

2010 Audi Q5 · 8R Q5 3.2 quattro · AWD (quattro)

WA1LKAFPXAA123456

ODOMETER IN: 105,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

16V-660 · Fuel pump flange can crack and leak (2009–2012 Q5)	☐ Open ☐ Done ☐ N/A
18V-818 · Final fuel pump flange repair (2009–2012 Q5)	☐ Open ☐ Done ☐ N/A
18V-082 · Air bags · driver frontal	☐ Open ☐ Done ☐ N/A
16V-078 · Air bags · driver frontal	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Timing chain stretch and tensioners (P0016)

Watch · Any mileage (Higher-mileage engines; reported on A4, A6 and Q5 3.2)

Cold-start listen at the back of the engine	☐ OK ☐ Watch ☐ Fix
Read cam/crank deviation values (MVB 93)	☐ OK ☐ Watch ☐ Fix

Cam deviation (°)

Scan for: P0016, P0017, P0018, P0019

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

2. Carbon in the secondary air ports (P0491 / P0492)

Watch · Any mileage (Over 15,000 miles; 2009–2012 3.2L under Audi warranty bulletin AWA-13-07)

Scan for P0491/P0492	☐ OK ☐ Watch ☐ Fix
Run the secondary air system check	☐ OK ☐ Watch ☐ Fix

Scan for: P0491, P0492

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

3. Intake runner flaps sticking (P2015)

Watch · Any mileage (Higher-mileage engines)

Scan for P2015	☐ OK ☐ Watch ☐ Fix
Check the flap linkage and vacuum actuator	☐ OK ☐ Watch ☐ Fix

Scan for: P2015

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 135,000 MI (ASK FOR RECORDS)

Spark plugs · every 6 years · $329	☐ Done (records) ☐ Due ☐ Quoted
Brake fluid · every 2 years · $149	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.2 FSI V6 (AUK / BKH / CALA / CALB), QUICK CHECKS

- **Transmission** (30 complaints): Counts all transmission complaints (Tiptronic, multitronic, manual); not an engine fault.
- **Fuel pump / fuel leak** (27 complaints): Includes the Q5 fuel pump flange recalls 16V-660 / 18V-818; check they are done.
- **Stalling / loss of power** (24 complaints): Mixed causes in the complaint text; not one engine fault.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Audi repair procedures and your shop's judgment.