SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 3.3L / 3.8L OHV V6
RA-CH3338-123456-20261027

2006 Dodge Grand Caravan · RS Grand Caravan SXT 3.8 V6 · FWD

2D4GP44LX6R123456

ODOMETER IN: 110,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

10V-008 · Air bags · front impact sensors — ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Automatic transaxle (41TE / 62TE) shift faults and failure

Check now · Past the range (30,000–70,000 mi, the middle half of 217 owner reports)

- Road test cold and warm, all shifts — ☐ OK ☐ Watch ☐ Fix
- Check fluid level and smell — ☐ OK ☐ Watch ☐ Fix
- Scan for transmission codes — ☐ OK ☐ Watch ☐ Fix
- Shifts: smooth / harsh / slipping
- Scan for: P0700, P0731, P0732, P0733, P0734
- Parts (RS): Ask your parts supplier for the OE part number for this VIN.

2. Serpentine belt jumping off in rain

Check now · Past the range (44,000–69,000 mi, the middle half of 18 owner reports)

- Inspect belt, tensioner and pulley alignment — ☐ OK ☐ Watch ☐ Fix
- Check the wiper module drain-tube seal — ☐ OK ☐ Watch ☐ Fix
- Belt: good / glazed / cracked
- Parts (RS): Ask your parts supplier for the OE part number for this VIN.

3. EGR valve failure

Watch · Past the range (60,000–82,000 mi, the middle half of 13 owner reports)

- Scan for EGR codes — ☐ OK ☐ Watch ☐ Fix
- Check idle quality — ☐ OK ☐ Watch ☐ Fix
- Scan for: P0400, P0401, P0403
- Parts (RS): Ask your parts supplier for the OE part number for this VIN.

4. Rough idle and start-and-stall (idle air control)

Watch · Past the range (19,000–82,000 mi, the middle half of 150 owner reports)

- Scan for P0508/P0509 — ☐ OK ☐ Watch ☐ Fix
- Idle test hot and cold — ☐ OK ☐ Watch ☐ Fix
- Scan for: P0508, P0509, P0505
- Parts (RS): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 140,000 MI (ASK FOR RECORDS)

Spark plugs · every 100,000 mi · was due at 100,000 mi (check records) · $249 — ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · every 100,000 mi or 5 years · was due at 100,000 mi and by age (check records) · From $179 — ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.3L / 3.8L OHV V6, QUICK CHECKS

- **TIPM / electrical** (1256 complaints): Power-module (TIPM), battery and charging faults on 2008–2010 vans; not engine-internal.
- **Fuel leak** (78 complaints): Includes the 2000 fuel rail O-ring recall 00V-268; check it is done.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Automatic transaxle (41TE / 62TE) shift faults and failure

The automatic transaxle paired with this engine draws the most complaints. At 110,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.

Ask: have you noticed delayed engagement into Drive or Reverse, or harsh or flared shifts?

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2. Serpentine belt jumping off in rain

Water from the cowl can splash the accessory drive belt and make it squeal or jump off the pulleys. At 110,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. Our price is $210, before tax and shop supplies.

Ask: have you noticed belt squeal in wet weather, or belt thrown off the pulleys?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.