2004 Dodge Ram 2500 · DR Ram 2500 SLT Quad Cab 5.9 Cummins 4x4 · 4WD

3D7KU28C04G123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
150,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

05V-462 · Shift lever can rest in an unlatched reverse (2003–2005 diesel automatic) ☐ Open ☐ Done ☐ N/A

14V-770 · Air bags · front passenger inflator ☐ Open ☐ Done ☐ N/A

13V-528 · Steering · left tie rod (4x4) ☐ Open ☐ Done ☐ N/A

03V-503 · Transmission · transfer case fasteners ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Fuel lift pump failure (on 1998–2002 trucks it can also damage the VP44 injection pump)

Check now · Past the range (56,000–78,000 mi, the middle half of 14 owner reports)

Fuel pressure at idle and under load ☐ OK ☐ Watch ☐ Fix

Scan for fuel-system codes ☐ OK ☐ Watch ☐ Fix

Fuel pressure: ok / low

Scan for: P0216, P0251, P1688, P1689

Parts (DR): Ask your parts supplier for the OE part number for this VIN.

2. Common-rail injector failure (2003–2007)

Watch · Any mileage (2003–2007 common-rail 5.9L engines)

Injector return (leak-off) test ☐ OK ☐ Watch ☐ Fix

Check oil level for fuel dilution ☐ OK ☐ Watch ☐ Fix

Smoke: none / white / black

Scan for: P0201, P0202, P0203, P0204, P0205, P0206

Parts (DR): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 5.9L CUMMINS 24-VALVE I6 TURBO DIESEL, QUICK CHECKS

- **Steering / front end** (103 complaints): Front-end and steering complaints (several recalls cover tie rods); not engine faults.
- **Stalling / loss of power** (71 complaints): Mostly lift-pump and injection-pump failures; see that item.
- **Transmission** (54 complaints): Automatic and manual transmission complaints; not engine faults.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Fuel lift pump failure (on 1998–2002 trucks it can also damage the VP44 injection pump)
The electric lift pump that feeds the injection pump can weaken or fail with no warning light. At 150,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.
Ask: have you noticed sudden stall or loss of power, often under load, or hard starting?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Dodge repair procedures and your shop's judgment.