SEA **Springfield Euro Auto** EXAMPLE SHOP
service@springfield-euro-auto.example

TECHNICIAN WORKSHEET · 2.0 TDI EA189/EA288
RA-EA189-123456-20261027

2013 Volkswagen Jetta TDI · Mk6 Jetta TDI sedan · FWD

3VWLL7AJ3DM123456

ODOMETER IN: 120,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

19V-679 · Vehicles modified during internal evaluation	☐ Open ☐ Done ☐ N/A
19V-615 · Shifter · key-release switch	☐ Open ☐ Done ☐ N/A
15V-483 · Air bags · driver clock spring	☐ Open ☐ Done ☐ N/A
14V-656 · Suspension · rear trailing arms	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. High-pressure fuel pump (CP4.1) failure

Check now · Past the range (11,000–62,000 mi, the middle half of 130 owner reports)

Check fuel filter housing for metal flakes	☐ OK ☐ Watch ☐ Fix
Read rail pressure actual vs. specified	☐ OK ☐ Watch ☐ Fix
Check for P0087/P0088/P0191	☐ OK ☐ Watch ☐ Fix

Rail pressure at idle (bar)

Scan for: P0087, P0088, P0191

Parts (Mk6): Ask your parts supplier for the OE part number for this VIN.

2. Emissions modification and its extended warranty

Check now · Past the range (35,000–103,000 mi, the middle half of 14 owner reports)

Check the VIN for campaigns 23U3 / 23U4 / 23Q3	☐ OK ☐ Watch ☐ Fix
Check the modification label under the hood	☐ OK ☐ Watch ☐ Fix

Parts (Mk6): Ask your parts supplier for the OE part number for this VIN.

3. EGR filter restriction and DPF soot load

Check now · Past the range (20,000–101,000 mi, the middle half of 17 owner reports)

Read soot load and regeneration history	☐ OK ☐ Watch ☐ Fix
Check EGR flow	☐ OK ☐ Watch ☐ Fix

DPF soot load (g)

Scan for: P0401, P2463

Parts (Mk6): Ask your parts supplier for the OE part number for this VIN.

4. Glow plug pressure sensor faults

Watch · Past the range (11,000–69,000 mi, the middle half of 52 owner reports)

Follow the guided fault finding for the sensor ☐ OK ☐ Watch ☐ Fix

Parts (Mk6): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0 TDI EA189/EA288, QUICK CHECKS

- **Stalling / loss of power** (544 complaints): Mostly the high-pressure fuel pump; some are DSG or sensor faults.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. High-pressure fuel pump (CP4.1) failure

The high-pressure fuel pump can wear internally and send metal particles into the fuel rail, injectors and lines. At 120,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.

Ask: have you noticed sudden stall or no start, or low fuel rail pressure codes?

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2. Emissions modification and its extended warranty

Cars that received the approved emissions modification got an Extended Emissions Warranty. At 120,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.

Ask: have you noticed check-engine light after the modification, or more frequent DPF regenerations?

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3. EGR filter restriction and DPF soot load

High soot loads before regeneration can clog the EGR filter. At 120,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.

Ask: have you noticed check-engine light, or limp mode?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.