SEA **Springfield Euro Auto** EXAMPLE SHOP
service@springfield-euro-auto.example

2015 Audi Q5 · 8R Q5 3.0 TFSI Premium Plus quattro · AWD

WA1DGAFP3FA123456

ODOMETER IN: 94,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

17V-298 · Fuel pump flange may crack (2013–2017 Q5 and Q7) ☐ Open ☐ Done ☐ N/A

17V-622 · Electrical · auxiliary heater connector ☐ Open ☐ Done ☐ N/A

17V-001 · Air bags · side curtain inflator (sunroof drain water) ☐ Open ☐ Done ☐ N/A

16V-045 · Air bags · seat-mounted side ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Water pump leak

Check now · Past the range (18,000–67,000 mi, the middle half of 11 owner reports)

Pressure-test the cooling system ☐ OK ☐ Watch ☐ Fix

Look for coolant at the back of the supercharger valley ☐ OK ☐ Watch ☐ Fix

Coolant level drop per week

Scan for: P0128

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

2. Thermostat failure

Watch · Any mileage (2010–2011 campaign (stays closed); 2012–2013 thermostat defect bulletin)

Watch coolant temperature on a road test ☐ OK ☐ Watch ☐ Fix

Scan for P1B1C and P0128 ☐ OK ☐ Watch ☐ Fix

Coolant temp at steady cruise

Scan for: P1B1C, P0128

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

3. Crankcase ventilation (PCV) valve

Watch · Any mileage (2013–2016: 10 yr / 120k extension (Warranty Key U38), now ending)

Listen for whistle ☐ OK ☐ Watch ☐ Fix

Smoke test ☐ OK ☐ Watch ☐ Fix

Scan for crankcase pressure codes ☐ OK ☐ Watch ☐ Fix

Scan for: P0171, P0174

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

4. Carbon in the secondary air ports

Watch · Inside the range (Over 15,000 miles with P0491 and P0492 (bulletin); 2009–2013 cars had a 10 yr / 120k extension, now ended)

Scan for P0491 and P0492 ☐ OK ☐ Watch ☐ Fix

Scan for: P0491, P0492

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

5. Intake valve carbon build-up

Watch · Any mileage (Direct-injection engines with higher mileage)

Borescope the intake valves ☐ OK ☐ Watch ☐ Fix

Scan for: P0300

Parts (8R): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 124,000 MI (ASK FOR RECORDS)

Spark plugs · first at 55,000 mi, then every 60,000 mi or 6 years · was due at 55,000 mi, next 115,000 mi · $329 ☐ Done (records) ☐ Due ☐ Quoted

Brake fluid · every 2 years · $149 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.0 TFSI EA837, QUICK CHECKS

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Water pump leak
The water pump can leak coolant. At 94,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. Our price is $1,450, before tax and shop supplies.
Ask: have you noticed coolant level dropping, or coolant smell after driving?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Audi repair procedures and your shop's judgment.