2012 Volkswagen Tiguan at 108,000 mi

WVGBV7AX4CW123456

MODEL / CHASSIS	ENGINE	MILEAGE	DRIVETRAIN
Tiguan · 5N Tiguan SE 2.0T 4Motion	Volkswagen/Audi EA888 Gen 1 and Gen 2 four-cylinder (2.0 TSI / 2.0 TFSI)	108,000 mi	AWD
BUILD MONTH	**REPORT DATE**	**MODE**	**PREPARED FOR**
Not entered (door jamb)	October 27, 2026	Owner	Sample Owner

VIN check: check digit valid; model-year code 'C' = 2012, matches the year entered. The VIN doesn't record the build month. Sample report: synthetic VIN.

1 · SUMMARY

What this car needs, in order

Each item compares this car's mileage with when owners and shops report the part failing. It is not an inspection: a qualified technician decides what the car actually needs.

2
jobs recommended now

0
to plan in the next 30,000 miles · plus 3 factory maintenance items

2
to watch or check at each service

Safety recalls NHTSA lists for this model year (3)

- **14V-441** · Fuel system · fuel pump with winter fuel: A vehicle stall increases the risk of a crash.
- **18V-329** · Former company evaluation cars: Cars modified during an internal evaluation period may not meet all safety rules. Only a small number of specific VINs are affected.
- **15V-483** · Air bags · driver frontal (clock spring): A loss of electrical connection to the driver's frontal air bag will prevent the air bag from deploying in the event of a vehicle crash, increasing the risk of injury.

A model-year list, not a VIN check. Repairs are free at a Volkswagen dealer if open. Check this VIN at nhtsa.gov/recalls.

Step 0 · Free: run the VIN at nhtsa.gov/recalls and ask a Volkswagen dealer for a campaign printout, including 14V-441. Read the build month (MM/YY) on the driver's door-jamb label.

Recommended now at the next service — $1,100–$1,760

Timing chain tensioner failure — $1,000–$1,600
independent shop, installed

Past the range (67,000–100,000 mi, the middle half of 129 owner reports)

`If it fails: $4,100–$8,000 · 4.7×`

Inspection: check now, while it's cheaper to fix — $100–$160
about 1 h of shop labor, our estimate

Oil consumption (piston rings): Past the range (64,000–99,000 mi, the middle half of 50 owner reports) · if it fails: $4,250–$10,000

Water pump and thermostat housing leak: Past the range (45,000–95,000 mi, the middle half of 34 owner reports) · if it fails: $1,016–$1,153

Known weak points for this engine, not findings on your car. The inspection shows whether yours has early signs.

Next 12 months up to about 120,000 mi

Nothing scheduled here.

Within the next 30,000 miles up to 138,000 mi

Nothing else enters its reported range in this window.

Watch inspect at each service, fix on condition, or optional

PCV / crankcase pressure regulating valve — $230–$625
independent shop, installed

Past the range (70,000–100,000 mi, the middle half of 20 owner reports) · Inspect at each service; fix at the first sign

Intake valve carbon build-up — $300–$950
independent shop, installed

Past the range (53,000–99,000 mi, the middle half of 22 owner reports) · Optional upgrade; not in the totals

Recommended now

$1,100–$1,760

Independent shop, installed. Dealers often charge more.

Planned through 138,000 mi

$1,100–$1,760

No other repairs on the list before 138,000 mi. Now + next 12 months + next 30,000 miles. Excludes factory maintenance (listed separately), “watch” and optional items.

Costs are published independent-shop ranges (low end + low end, high end + high end). Bundled jobs are priced together because the labor overlaps. Routine service (oil, brakes, tires) isn't included; factory fluid and spark plug intervals are listed below.

FACTORY MAINTENANCE

Scheduled maintenance from 108,000 mi to 138,000 mi

The maker's normal schedule for this car. Service history isn't known here, so an item is shown at its next interval mark; skip it if the records show it was done.

ITEM	INTERVAL	THIS CAR
Spark plugs VW lists these 2.0T engines at 60,000 miles or 6 years.	every 60,000 mi or 6 years	**Was due at 60,000 mi and by age (check records)** [M1][M2][M3][M4][M5]
Automatic transmission fluid 6-speed automatic (09M): VW lists fluid and filter every 80,000 miles.	every 80,000 mi	**Was due at 80,000 mi (check records)** [M1][M2][M4][M12]
Brake fluid VW: first change at 3 years, then every 2 years, regardless of mileage.	every 2 years	**By time: check the records** [M6][M2][M5]

M1. Volkswagen Service: Maintenance Schedule, 2010 models (VW owner's literature) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/de8b259f-8d11-4511-8754-d2a1cda75fc1

M2. Volkswagen Service: Maintenance Schedule, 2013 models (VW owner's literature) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/8db4252c-5991-4f79-a654-5c725d09bdf8

M3. Volkswagen Service: Maintenance Schedule, 2014 models (VW owner's literature) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/033ff2d5-58e3-4663-97cf-1bbdb864258d

M4. Volkswagen Service: Maintenance Schedule, 2016 models (VW owner's literature) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/ceab8882-749e-4dda-ba29-a7af0f418d43

M5. 2016 Volkswagen CC 2.0T Maintenance Schedule (NHTSA) OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2015/MC-10123079-9999.pdf

M6. Bentley Publishers: VW 2010 all-models factory maintenance schedule (Jetta page) SHOP/RETAILER
https://bentleypubs.atlassian.net/wiki/spaces/tech/pages/437454665

M7. Bentley Publishers: Audi 2009 A5/S5/A4 factory maintenance schedule SHOP/RETAILER
https://bentleypubs.atlassian.net/wiki/spaces/tech/pages/437454629

M8. Bentley Publishers: Audi 2010 A6/S6 factory maintenance schedule SHOP/RETAILER
https://bentleypubs.atlassian.net/wiki/spaces/tech/pages/437454618

M9. 2016 Audi Maintenance Schedule - All Models, USA (NHTSA) OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2017/MC-10153109-9999.pdf

M10. 2017 Audi Maintenance Schedule - All Models, USA (NHTSA) OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2019/MC-10169091-0001.pdf

M11. 2018 Audi Models USA Warranty & Maintenance booklet (Audi of America) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/567e24ea-3c93-4d4f-aa4d-ba9adf4b896c

M12. Volkswagen Service: Maintenance Schedule, 2018 models (VW owner's literature) OFFICIAL
https://ownersliterature.vw.com/owners-literature-service/v1/document/ceacbe76-21f0-44a9-977e-74ce3a9ff0b3

WHERE 108K SITS FOR EACH WEAK POINT

#	WEAK POINT	REPORTED RANGE	THIS CAR
1	Timing chain tensioner failure	67,000–100,000 mi (middle half of 129 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Past the range
2	Oil consumption (piston rings)	64,000–99,000 mi (middle half of 50 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Past the range
3	Water pump and thermostat housing leak	45,000–95,000 mi (middle half of 34 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Past the range
4	PCV / crankcase pressure regulating valve	70,000–100,000 mi (middle half of 20 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Past the range
5	Intake valve carbon build-up	53,000–99,000 mi (middle half of 22 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Past the range

Colors compare mileage with reported failures, not the car's condition. Red: past the range. Amber: inside or approaching. Green: below, or not listed for a recall.

2 · RECALLS AND BULLETINS

Recalls to check for this 2012 Volkswagen Tiguan

Safety recall repairs are free at Volkswagen dealers. Nothing here can tell whether a recall is open or already done on this VIN; only the official VIN lookup or a dealer can.

Official VIN check (2 minutes)

1. Go to nhtsa.gov/recalls and enter WVGBV7AX4CW123456.
2. Note every recall shown as “Recall incomplete” and keep a screenshot.
3. Ask a Volkswagen dealer for a campaign printout; it also lists completed campaigns.

1.8/2.0 TSI EA888 GEN 1–2 RECALLS WE TRACK

14V-441 · Fuel bubbles can stall the engine (2009–2014 Tiguan)

NHTSA lists this model and year: check by VIN

With winter fuel, bubbles can form in the fuel system and stall the engine. Free repair. OFFICIAL [17]

☐ VIN checked ☐ Open: booked with dealer ☐ Completed (printout kept)

Other 1.8/2.0 TSI EA888 Gen 1–2 recalls we track, not listed by NHTSA for this model and year: 17V-002 (electric coolant pump can overheat (2013–2014 A4, A5, Q5 2.0T)), 18V-229 (electric coolant pump can overheat or short (2013–2014 A4, A5, Q5 2.0T)).

EVERY RECALL NHTSA LISTS FOR THE 2012 VOLKSWAGEN TIGUAN (3)

RECALL	COMPONENT	WHAT CAN HAPPEN (NHTSA, SHORTENED)
14V-441 1.8/2.0 TSI EA888 Gen 1–2 tracked	Fuel system · fuel pump with winter fuel	A vehicle stall increases the risk of a crash. Details
18V-329	Former company evaluation cars	Cars modified during an internal evaluation period may not meet all safety rules. Only a small number of specific VINs are affected. Details
15V-483	Air bags · driver frontal (clock spring)	A loss of electrical connection to the driver's frontal air bag will prevent the air bag from deploying in the event of a vehicle crash, increasing the risk of injury. Details

Source: NHTSA recalls API, fetched 2026-10-27 and combined across NHTSA model names: TIGUAN. Safety categories (air bags, fire, brakes, stalling, roll-away and loss of control) are listed first; listings whose NHTSA text names another engine, or an aftermarket part, go last. OFFICIAL

SERVICE ACTIONS, BULLETINS AND WARRANTY PROGRAMS

CAMPAIGN	WHAT IT SAYS	THIS CAR
Timing chain / tensioner warranty extension (VWP-18-07, AWA 18-15)	10 years / 100,000 miles from in-service on the chain and tensioner for many 2008–2014 cars. Expired for these model years. We found no such extension for 2015-on cars. OFFICIAL [2]	Expired
Oil consumption extensions (AWA-15-04, AWA 24-01)	2009–2011 A4/A5/Q5 CAEB: 8 years / 80,000 miles. 2012–2014 2.0T: piston fracture coverage. Both have ended. OFFICIAL [6]	Expired

CAMPAIGN	WHAT IT SAYS	THIS CAR
Water pump warranty extension (VWP-19-08)	10 years / 100,000 miles on the pump for many 2008–2014 Volkswagens. Ended for these model years. OFFICIAL [8]	Expired

4 · THE 5 WEAK POINTS

Each weak point, one card each

Every figure carries its source. Retailer part numbers are shown only when the retailer lists them for this chassis (5N).

1 Timing chain tensioner failure

Past the range

Severity: Critical: rare, but can badly damage the engine · 355 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 108,000 mi this car is past the reported range (67,000–100,000 mi (middle half of 129 owner complaints that state a mileage)). If the original parts are still fitted, have them checked and plan for them. Range: 67,000–100,000 mi (middle half of 129 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: 2008–2013 engines; the warranty extension ran 10 years / 100,000 miles from in-service and has now ended for these cars

WHAT FAILS OFFICIAL [2][3][4]

The timing chain tensioner can let the chain go slack. The chain can then rattle at start-up, jump teeth and stop the engine. Volkswagen and Audi extended the warranty on the chain and tensioner because of this.

SYMPTOMS

- Rattle for a few seconds after a cold start
- Check-engine light with cam/crank correlation codes
- Engine cranks but will not start

IF IT'S LEFT TOO LONG

If the chain jumps, valves can hit pistons and the engine may need a rebuild or replacement.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Replace the tensioner and chain before it fails if the car still has the early tensioner or no record of the job.

ESTIMATED REPAIR COST

Chain and tensioner job, independent $1,000–$1,100 to dealer $1,600 (owner quotes)	**$1,000–$1,600** FORUM/BLOG [5] independent shop, installed
Owner-reported repair bills in NHTSA complaints (n=103)	**$4,100–$8,000** COMPUTED FROM NHTSA DATA [1] reported range for the bill after a failure
Dealer	**Often 1.5–2× the independent-shop price** OUR ESTIMATE

4.7× The failure-bill midpoint ($6,050) is about 4.7× the early-fix midpoint ($1,300). A cost ratio, not a probability.

Where the numbers come from: Computed from 103 NHTSA owner complaints that quote a repair bill for this problem (middle half of the bills; median $6,500). Examples: ODI 10914861, 11064305, 11055338, 11112826. Owner-reported, often dealer prices; not shop quotes.

PARTS FOR 5N

- Ask your parts supplier for the OE part number for this VIN.

WHAT TO ASK YOUR SHOP

- Has the timing chain tensioner been replaced? With which part number?
- Any rattle at cold start?

2 Oil consumption (piston rings)

Past the range

Severity: High: overheating, stalls, limp mode or a big bill · 174 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 108,000 mi this car is past the reported range (64,000–99,000 mi (middle half of 50 owner complaints that state a mileage)). If the original parts are still fitted, have them checked and plan for them. Range: 64,000–99,000 mi (middle half of 50 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: 2009–2014 2.0T engines; Audi warranty extensions for 2009–2011 (8 yr / 80k) and 2012–2014 (piston fracture) have ended

WHAT FAILS OFFICIAL [6][7]

Some engines burn too much oil. Audi first replaced the crankcase pressure regulating valve and updated the engine software. If that did not fix it, the repair was new pistons and rings. Audi later extended coverage for piston fracture on 2012–2014 cars.

SYMPTOMS

- Needs a quart of oil well before the oil change
- Low oil warning between services
- Blue smoke at start-up

IF IT'S LEFT TOO LONG

Low oil can damage the timing chain tensioner and bearings; a broken piston ends the engine.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Measure consumption over 1,000 miles before buying; a ring job is costly.

ESTIMATED REPAIR COST

First step: crankcase valve and software (no published price)	**No published price** independent shop, installed
Owner-reported repair bills in NHTSA complaints (n=38)	**$4,250–$10,000** COMPUTED FROM NHTSA DATA [1] reported range for the bill after a failure
Dealer	**Often 1.5–2× the independent-shop price** OUR ESTIMATE

Where the numbers come from: Computed from 38 NHTSA owner complaints that quote a repair bill for this problem (middle half of the bills; median $7,000). Examples: ODI 11020732, 11124722, 10672590, 10948065. Owner-reported, often dealer prices; not shop quotes.

PARTS FOR 5N

- Ask your parts supplier for the OE part number for this VIN.

WHAT TO ASK YOUR SHOP

- How much oil does it use between changes?
- Were pistons or rings ever replaced?

3 Water pump and thermostat housing leak

Past the range

Severity: High: overheating, stalls, limp mode or a big bill · 194 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 108,000 mi this car is past the reported range (45,000–95,000 mi (middle half of 34 owner complaints that state a mileage)). If the original parts are still fitted, have them checked and plan for them. Range: 45,000–95,000 mi (middle half of 34 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: 2008–2014 models; Volkswagen and Audi extended the pump warranty to 10 years / 100,000 miles, now ended for most cars

WHAT FAILS OFFICIAL [8][9]

The plastic water pump and thermostat housing can leak coolant. Audi notes engine oil can soak the pump gasket and cause repeat leaks. Volkswagen extended the pump warranty.

SYMPTOMS

- Coolant level dropping
- Sweet smell after driving
- Pink crust around the pump on the front of the engine

IF IT'S LEFT TOO LONG

Running low on coolant can overheat the engine.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Replace the pump at the first real leak, and fix any oil leak above it at the same time.

ESTIMATED REPAIR COST

Water pump replacement, KBB fair range for a 2012 Tiguan and CC	**$1,016–$1,153** SHOP/RETAILER [10][11] independent shop, installed
Same job; overheating damage costs more	**$1,016–$1,153** SHOP/RETAILER [10][11] reported range for the bill after a failure
Dealer	**Often 1.5–2× the independent-shop price** OUR ESTIMATE

1.0× The failure-bill midpoint ($1,085) is about 1.0× the early-fix midpoint ($1,085). A cost ratio, not a probability.

PARTS FOR 5N

- Ask your parts supplier for the OE part number for this VIN.

WHAT TO ASK YOUR SHOP

- Has the water pump been replaced?
- Any coolant top-ups?

4 PCV / crankcase pressure regulating valve

Past the range

Severity: Medium: leaks and wear · 45 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 108,000 mi this car is past the reported range (70,000–100,000 mi (middle half of 20 owner complaints that state a mileage)). If the original parts are still fitted, have them checked and plan for them. Range: 70,000–100,000 mi (middle half of 20 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: 2.0T engines; Audi campaign 17F9 covered certain 2011–2012 A4 and Q5

WHAT FAILS OFFICIAL [12][13]

The diaphragm in the crankcase pressure regulating valve can tear. That causes a vacuum leak, lean running and higher oil use. Audi tells technicians to check crankcase vacuum when fuel trims are lean.

SYMPTOMS

- Whistle or hiss from the engine
- Rough idle
- Lean codes
- Oil cap hard to remove at idle

IF IT'S LEFT TOO LONG

A torn valve raises oil consumption and can cause misfires.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Cheap part; replace it at the first lean code or whistle.

ESTIMATED REPAIR COST

PCV valve: part $80–$150 plus labor $150–$475 (retailer guide, Mk6/Mk7 GTI)	**$230–$625** SHOP/RETAILER [14] independent shop, installed
Same job	**$230–$625** SHOP/RETAILER [14] reported range for the bill after a failure
Dealer	**Often 1.5–2× the independent-shop price** OUR ESTIMATE

1.0× The failure-bill midpoint ($428) is about 1.0× the early-fix midpoint ($428). A cost ratio, not a probability.

PARTS FOR 5N

- Ask your parts supplier for the OE part number for this VIN.

WHAT TO ASK YOUR SHOP

- Any whistle at idle or lean codes?
- PCV valve ever replaced?

5 Intake valve carbon build-up

Past the range

Severity: Medium: leaks and wear · 67 mentions in counted NHTSA complaints

COMPUTED FROM NHTSA DATA

At 108,000 mi this car is past the reported range (53,000–99,000 mi (middle half of 22 owner complaints that state a mileage)). If the original parts are still fitted, have them checked and plan for them. Range: 53,000–99,000 mi (middle half of 22 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: Direct-injection 2.0T engines with higher mileage

WHAT FAILS OFFICIAL [15]

On direct-injection engines, fuel does not wash the intake valves, so carbon builds up on them. Audi links this to rough running after a cold start and misfires.

SYMPTOMS

ESTIMATED REPAIR COST

Walnut blasting at an independent	**$300–$950** FORUM/BLOG [16] independent shop, installed

- Rough idle or misfire after a cold start
- Loss of power
- Misfire codes

IF IT'S LEFT TOO LONG

Heavy deposits cause misfires and poor running.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Clean the valves when misfires point to deposits.

shop (forum quotes)	
Same job	**$300–$950** FORUM/BLOG [16] reported range for the bill after a failure
Dealer	**Often 1.5–2× the independent-shop price** OUR ESTIMATE

1.0× The failure-bill midpoint ($625) is about 1.0× the early-fix midpoint ($625). A cost ratio, not a probability.

PARTS FOR 5N

- Ask your parts supplier for the OE part number for this VIN.

WHAT TO ASK YOUR SHOP

- Any misfires or rough cold idle?
- Intake valves ever cleaned?

5 · ALSO REPORTED, NOT RANKED

Other themes in 1.8/2.0 TSI EA888 Gen 1–2 owner complaints

Every NHTSA complaint theme with 10 or more counted reports is either a weak point above or explained here.

THEME	COMPLAINTS	WHY IT ISN'T A WEAK POINT
Stalling / loss of power	490	Mixed causes (fuel system, ignition, chain); includes recall 14V-441 on Tiguans.

6 · BUYING OR SELLING

Used-car checklist and resale helper

For owners this is a resale checklist: it's what a careful buyer will ask.

Ask the inspecting shop to check

- Cold-start chain rattle
- Oil level and consumption
- Water pump and thermostat housing for crust
- Idle whistle (PCV)

Ask the seller

- Timing chain tensioner replaced? Which part?
- Oil use per 1,000 miles?
- Water pump replaced?

Documents to request

- Dealer service-history printout for the VIN
- nhtsa.gov/recalls screenshot

WHAT A BUYER MAY DEDUCT

	FINDING	ESTIMATED ADJUSTMENT
●	Timing chain tensioner failure: original, no replacement invoice	$1,000–$1,600
	Oil consumption (piston rings): symptoms or fault codes present	No published price
	Water pump and thermostat housing leak: seeping or leaking	$1,016–$1,153
	PCV / crankcase pressure regulating valve: symptoms or fault codes present	$230–$625
	Intake valve carbon build-up: original part still fitted (optional upgrade)	$300–$950
	Pre-ticked rows (●), if no records clear them	**$1,000–$1,600**

● = expected at this mileage. Estimated repair costs, not an appraisal. Recalls cost the seller nothing: ask for open recalls to be completed rather than discounted. OUR ESTIMATE

How this report is built

Inputs. VIN, model year, model, mileage and build month (if entered). Model and engine are checked with NHTSA's vPIC decoder.

Mileage positions. Below: more than 10,000 miles before the reported range. Approaching: within 10,000. Inside: in the range, or past the start of an open-ended range. Past: beyond the top of the range. These bands are our rules, not an industry standard.

The plan. Critical items inside or past their range go first; high-severity items follow, and jobs that share labor are bundled. At most three jobs land in “Recommended now”. Leaks that are cheap to watch are fixed on condition; inspections are asked for at each service.

Costs. Published independent-shop ranges from shop quotes, retailer prices and owner reports. The worst-case cost of every item failing is not shown: it isn't an expected cost.

Labels. `OFFICIAL` NHTSA/Volkswagen documents · `SHOP/RETAILER` parts prices and shop articles · `FORUM/BLOG` owner forums and blogs · `COMPUTED FROM NHTSA DATA` our analysis of NHTSA data · `OUR ESTIMATE` ours.

NHTSA complaint data. Pulled Oct 27–28, 2026 from NHTSA's complaints API for Complaints for the listed nameplates and years; CC, Passat, Eos, A3, A4, A5, Q5 and TT complaints that name a V6, V8, TDI or other engine are left out, and A6 complaints are kept only when they name the 2.0 or four-cylinder. Beetle 2.0T and 2010 Jetta 2.0T complaints are not counted. Complaints that do not name the engine on shared nameplates are missed, so the counts under-count. The 2018 Tiguan Ltd file holds every 2018 Tiguan complaint, so only complaints that name the Limited are kept: 4,463 complaints. Some of these nameplates were sold with other engines too. For some we kept only complaints whose text names this engine (which under-counts); for others we left out complaints that name another engine or a hybrid (so a few about other engines can remain). Themes are keyword matches on the complaint text. Gen 3 (2015 on) has its own page; this page covers Gen 1 and Gen 2 only.
`COMPUTED FROM NHTSA DATA`

THEME	COMPLAINTS	IN THIS REPORT
Stalling / loss of power	490	Also reported
Timing chain / tensioner	355	Item 1
Water pump / coolant leak	194	Item 3
Oil consumption	174	Item 2
Carbon / misfire	67	Item 5
PCV / crankcase valve	45	Item 4

Limits: complaints are self-reported and not adjusted for cars sold; keyword matching over- and under-counts; owners rarely file safety complaints about oil seeps, so leaks look rarer than they are.

SOURCES

1. NHTSA owner complaints for 2010–2014 GTI, 2009–2014 CC (four-cylinder), 2009–2010 Passat 2.0T, 2009–2014 Tiguan, 2012–2014 Jetta GLI, 2009–2014 Eos, 2009–2014 Audi A4, 2010–2014 A5, 2011–2014 Q5 and 2009–2014 TT (2.0T), pulled Oct 27, 2026 (ODI numbers in the cost notes) `OFFICIAL`
https://www.nhtsa.gov/report-a-safety-problem#complaints

2. Volkswagen VWP-18-07: Timing chain / timing chain tensioner limited warranty extension (2018-08-27), filed with NHTSA `OFFICIAL`
https://static.nhtsa.gov/odi/tsbs/2018/MC-10149887-9999.pdf

3. Audi AWA 18-15: Timing chain / timing chain tensioner extended warranty (2018-08-28), filed with NHTSA `OFFICIAL`
https://static.nhtsa.gov/odi/tsbs/2018/MC-10150762-9999.pdf

4. Volkswagen TB-15-12-01: Timing chain slipping, rattle after start, engine does not start (2008–2013) (2012-07-23), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2012/SB-10045560-1452.pdf

5. AudiWorld forum: B8 A4 timing chain tensioner replacement costs (owner quotes), via search extract Oct 27, 2026 FORUM/BLOG
https://audiworld.com/forums/a4-b8-platform-discussion-128/timing-chain-tensioner-replacement-costs-2928526

6. Audi AWA-15-04: Oil consumption limited warranty extension, 2009–2011 A4, A5 and Q5 with the CAEB 2.0T (8 years / 80,000 miles) (2015-01-28), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2015/MC-10119879-9999.pdf

7. Audi AWA 24-01: Oil consumption and piston fracture warranty extension, 2012–2014 2.0T models (2024-02-16), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2024/MC-10250533-0001.pdf

8. Volkswagen VWP-19-08: Water pump limited warranty extension (2019-12-02), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2019/MC-10169141-0001.pdf

9. Audi Tech Tip TT 19-13-02: Coolant leak or repeat leak from the water pump area (2.0L CCTA/CBFA) (2014-10-17), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2014/MC-10121561-9999.pdf

10. Kelley Blue Book: 2012 Volkswagen Tiguan water pump replacement, fair repair range for ZIP 27260, via search extract Oct 27, 2026 SHOP/RETAILER
https://www.kbb.com/volkswagen/tiguan/2012/water-pump-replacement/

11. Kelley Blue Book: 2012 Volkswagen CC water pump replacement, fair repair range for ZIP 43085, via search extract Oct 27, 2026 SHOP/RETAILER
https://www.kbb.com/volkswagen/cc/2012/water-pump-replacement/

12. Audi Campaign 17F9: Crankcase pressure regulating valve diaphragm may be damaged (2.0 TFSI); inspect and replace (2015-11-10), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2015/MC-10123631-9999.pdf

13. Audi Tech Tip TT 01-14-01: Lean fuel trim: recheck crankcase vacuum at idle (2014-01-24), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2014/MC-10121563-9999.pdf

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17. NHTSA recall records: 17V-002 and 18V-229 (2.0T electric coolant pump, 2013–2014 Audi A4, A5, Q5) and 14V-441 (2009–2014 Tiguan fuel bubbles), checked Oct 27, 2026 OFFICIAL
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