SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2014 Dodge Dart · PF Dart SXT 1.4 Turbo sedan · FWD

1C3CDFBH4ED123456

ODOMETER IN: 90,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

15V-542 · Dual-dry-clutch control module may fail and shift to neutral (2013–2015 Dart) ☐ Open ☐ Done ☐ N/A

25V-674 · Shifter cable may detach (2013–2016 Dart) ☐ Open ☐ Done ☐ N/A

16V-302 (Clutch spring may break (2012–2016 Fiat 500 manual)): not listed by NHTSA for MY2014. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. Manual clutch: pedal sticks or drops to the floor

Check now · Past the range (23,000–45,000 mi, the middle half of 54 owner reports)

Pump the pedal after a cold sit; check return ☐ OK ☐ Watch ☐ Fix

Check clutch fluid level and leaks ☐ OK ☐ Watch ☐ Fix

Pedal: normal / soft / sticks

Parts (PF): Ask your parts supplier for the OE part number for this VIN.

2. Dual-dry-clutch automatic (Dart)

Check now · Past the range (23,000–51,000 mi, the middle half of 78 owner reports)

Road test repeated launches from a stop ☐ OK ☐ Watch ☐ Fix

Scan the transmission module for codes ☐ OK ☐ Watch ☐ Fix

Launch: smooth / delay / no drive

Scan for: P0700

Parts (PF): Ask your parts supplier for the OE part number for this VIN.

3. MultiAir actuator ("brick") failure

Watch · Any mileage (low or wrong oil is a common trigger)

Scan for MultiAir and misfire codes ☐ OK ☐ Watch ☐ Fix

Check oil level and grade ☐ OK ☐ Watch ☐ Fix

Oil: correct / wrong / low

Scan for: P1523, P0300

Parts (PF): Ask your parts supplier for the OE part number for this VIN.

4. Turbo underboost and boost leaks (limp mode)

Watch · Past the range (8,000–43,000 mi, the middle half of 20 owner reports)

Smoke-test the intake for boost leaks ☐ OK ☐ Watch ☐ Fix

Scan for P2173 / P0299 ☐ OK ☐ Watch ☐ Fix

Scan for: P2173, P0299

Parts (PF): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 120,000 MI (ASK FOR RECORDS)

Spark plugs · every 30,000 mi · at 90,000 mi · $249 ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · every 150,000 mi or 10 years · due by age: 10-year limit passed (check records) · From $179 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 1.4L MULTIAIR TURBO FOUR, QUICK CHECKS

- **Stalling / loss of power** (118 complaints): Mixed causes in the complaint text: clutch and transmission faults, turbo underboost, and a 2013 Dart cold-start stall that FCA fixed with a PCM update.
- **Brakes / parking brake** (113 complaints): Dart rear parking-brake caliper complaints; not an engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Manual clutch: pedal sticks or drops to the floor

On the Dart with the six-speed manual, the hydraulic clutch master cylinder and reservoir hose can reduce pedal stroke; FCA replaced them under the X62 extension (5 years / 60,000 miles). At 90,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. Our price is $390, before tax and shop supplies. Left until it fails, published repair bills run $1,120–$4,200.

Ask: have you noticed clutch pedal stays on the floor, or hard to get into gear?

---

2. Dual-dry-clutch automatic (Dart)

The Dart 1.4L was offered with a six-speed dual-dry-clutch automatic. At 90,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. A recall or warranty extension may pay for it: we check the VIN.

Ask: have you noticed delay before moving from a stop, or sudden shift to neutral?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.