SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

YOUR CAR AT A GLANCE
OCTOBER 28, 2026

2002 Lincoln Navigator · 154,000 mi

4.6/5.4 4V · VIN 5LMFU28RX2LJ23456

Now: inspection (automatic transmission faults (torque converter clutch, slipping, failure)).
Plan: nothing else on the list before 184,000 mi; plus 2 factory maintenance items below.
Recalls: 1 safety recall listed for this model year; we check the VIN.

Recommended now today or at the next visit — $140

Inspection: check now, while it's cheaper to fix — $140

Automatic transmission faults (torque converter clutch, slipping, failure): Long past the range (17,000–70,000 mi, the middle half of 27 owner reports)
At this mileage it may already be fixed: we check the records first.
Known weak point for this engine, not a finding on your car. The inspection shows whether yours has early signs.

inspection EXAMPLE
☐ Approve

Factory maintenance due by 184,000 mi, if not already done — $508

Spark plugs — $249

were due at 100,000 mi (check records) · if the records don't show it done

☐ Approve

Automatic transmission fluid — $259

was due at 150,000 mi, next 180,000 mi · if the records don't show it done

☐ Approve

We'll keep an eye on at each visit

Misfire from exhaust-valve leakage (cylinder head replacement) (inspect at each service; fix at the first sign) · Coil-on-plug ignition coil failure (misfire) (inspect at each service; fix at the first sign) · Spark plug blow-out (reported on the 5.4L Navigator) (ask for this check at every service) · Air suspension leaks and compressor failure (sagging corner) (inspect at each service; fix at the first sign)

Recommended now
$140
Springfield Auto Care prices (example)

Planned through 184,000 mi
$648
Now + next 12 months + next 30,000 miles, with the factory maintenance on this report if the records don't show it done. Excludes "watch" and optional items.

Safety recalls NHTSA lists for this model year (1)

05V-388 Speed control · deactivation switch

A model-year list, not a VIN check. Repairs are free at a Lincoln dealer if open. On a car over 15 years old, ask the dealer whether a newer recall is still repaired free. Check this VIN at nhtsa.gov/recalls.

Recalls: Springfield Auto Care checks this VIN for open recalls, including 05V-388. Open recalls are repaired free at a Lincoln dealer.

Questions? Ask Springfield Auto Care at service@springfield-auto-care.example. The full report, with sources for every figure, is one scan away.

Based on public records and published repair costs. Not a diagnosis or a guarantee. Your technician's inspection decides what your car needs. Confirm recalls with a dealer using your VIN. "If it fails" figures are repair bills reported in public sources or, where none are published, our estimates (each one labeled in the full report); they are not predictions. Open recalls are free at a Lincoln dealer (over 15 years old: ask the dealer). Prices are estimates before tax, shop supplies and disposal fees, and may change after inspection. Not a written repair estimate: we confirm the price with you before any work. Data: RepairAhead, 2026-10-28.r1. Not affiliated with Ford Motor Company.