SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2016 Ford F-250 Super Duty · F-250 Lariat Crew Cab 6.7 Power Stroke 4x4 · 4WD

1FT7W2BT6GE123456

ODOMETER IN: 118,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

22V-337 · Air bags · driver clockspring — ☐ Open ☐ Done ☐ N/A

16V-246 · Tires · inner sidewall damage (built April 5–11, 2016) — ☐ Open ☐ Done ☐ N/A

24V-957 (High-pressure fuel pump can fail (2020–2022 Super Duty)): not listed by NHTSA for MY2016. Confirm on the dealer printout.

26V-158 (Fuel pump recall repaired incorrectly (2020–2022 Super Duty)): not listed by NHTSA for MY2016. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. High-pressure fuel pump (CP4.2) failure

Check now · Past the range (23,000–117,000 mi, the middle half of 24 owner reports)

Inspect the fuel filters for metal or water — ☐ OK ☐ Watch ☐ Fix

Read rail pressure (desired vs. actual) under load — ☐ OK ☐ Watch ☐ Fix

Fuel filter: clean / water / metal

Scan for: P0087, P0088, P0093, P008A, P0251

Parts (SD Gen 3): Ask your parts supplier for the OE part number for this VIN.

2. Primary coolant pump leak (2015–2017)

Watch · Any mileage (2015–2017 Super Duty 6.7L built on or before June 1, 2017)

Inspect the pump weep area — ☐ OK ☐ Watch ☐ Fix

Cooling-system pressure test — ☐ OK ☐ Watch ☐ Fix

Pump: dry / seep / leak

Parts (SD Gen 3): Ask your parts supplier for the OE part number for this VIN.

3. Diesel particulate filter (P2002), 2015–2016

Watch · Past the range (15,000–59,000 mi, the middle half of 15 owner reports)

Scan for P2002 and soot load — ☐ OK ☐ Watch ☐ Fix

Scan for: P2002, P2463, P242F

Parts (SD Gen 3): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 6.7L POWER STROKE, QUICK CHECKS

- **Stalling / loss of power** (134 complaints): Many describe fuel-pump failures (see the fuel pump weak point); others are emissions-system limp modes.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. High-pressure fuel pump (CP4.2) failure
The high-pressure fuel pump can wear inside and shed metal into the fuel system. At 118,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.
Ask: have you noticed hard start or no start, or sudden loss of power or stall?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Ford repair procedures and your shop's judgment.