SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2016 Ford Mustang GT · Mustang GT Fastback 5.0 · RWD

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ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
82,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

25V-614 · Seat belts · front pretensioner cable corrosion ☐ Open ☐ Done ☐ N/A

16V-779 · Engine · oil cooler hose ☐ Open ☐ Done ☐ N/A

15V-707 · Seat belts · belts and child seat anchors damaged in shipping ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Cam timing codes and secondary timing chain tensioners

Watch · Any mileage (2015–2021 (VCT solenoid debris); 2011–2020 (secondary tensioners))

Scan for P0011–P0025 ☐ OK ☐ Watch ☐ Fix

Listen for rattle at cold start ☐ OK ☐ Watch ☐ Fix

Scan for: P0011, P0012, P0014, P0021, P0022, P0016

Parts (S550): Ask your parts supplier for the OE part number for this VIN.

2. Tick or light knock at idle

Watch · Past the range (7,000–54,000 mi, the middle half of 15 owner reports)

Listen at warm idle and under load ☐ OK ☐ Watch ☐ Fix

Noise: idle only / under load

Parts (S550): Ask your parts supplier for the OE part number for this VIN.

3. Valve cover gasket oil leaks (2015–2017 Mustang)

Watch · Any mileage (2015–2017 Mustang 5.0L)

Look for oil at the valve cover edges ☐ OK ☐ Watch ☐ Fix

Valve covers: dry / wet

Parts (S550): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 5.0L COYOTE, QUICK CHECKS

- **Transmission** (149 complaints): Most complaints in this pool are about the 6- and 10-speed automatics, not the engine.
- **Stalling / loss of power** (54 complaints): Mixed causes; includes the low-pressure fuel pump recall 25V-455 on 2021–2022 models.
- **Engine seized / failed** (14 complaints): No Ford bulletin ties these complaints to one cause.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Ford repair procedures and your shop's judgment.