2017 Ford Escape · Escape SE 1.5 EcoBoost 4WD · 4WD

1FMCU9GD4HU123456

ODOMETER IN: 86,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

22V-413 · Transmission · shift cable bushing ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Coolant intrusion into the cylinders (1.5L, 2014–2019)

Check now · Inside the range (50,000–90,000 mi, the middle half of 803 owner reports)

Cooling-system pressure test (holds 20 psi for 5 hours?) ☐ OK ☐ Watch ☐ Fix

Borescope cylinders for coolant ☐ OK ☐ Watch ☐ Fix

Coolant: steady / dropping

Scan for: P0300, P0301, P0302, P0303, P0304, P0217

Parts (CX482): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 116,000 MI (ASK FOR RECORDS)

Spark plugs · every 100,000 mi · at 100,000 mi · $249 ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · first at 100,000 mi, then every 50,000 mi or 3 years · due by age: every 3 years (check records) · From $179 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 1.5L / 1.6L / 2.0L ECOBOOST, QUICK CHECKS

- **Transmission** (2822 complaints): Counts every transmission complaint; not an engine fault.
- **Stalling / loss of power** (2333 complaints): Mixed causes: coolant intrusion misfires, injector-recall software, transmission.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Coolant intrusion into the cylinders (1.5L, 2014–2019)
Coolant can leak into the cylinder bores. At 86,000 mi your car is in the mileage range where owners report it. Our price is $4,900, before tax and shop supplies. Ask: have you noticed coolant level keeps dropping with no outside leak, or white exhaust smoke?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Ford repair procedures and your shop's judgment.