SAC **Springfield Auto Care** EXAMPLE SHOP
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2023 Ford Explorer · Explorer XLT 2.3 EcoBoost 4WD · 4WD

1FMSK8DH4PG123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
48,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

23V-597 · Turbo oil supply line can leak (2023 Explorer 2.3L)	☐ Open ☐ Done ☐ N/A
26V-451 · Seats · second-row easy-entry latch (repeat of 25V-393)	☐ Open ☐ Done ☐ N/A
26V-159 · Seat belts · second-row anchor bolts	☐ Open ☐ Done ☐ N/A
25V-685 · Engine block heater · coolant leak and short	☐ Open ☐ Done ☐ N/A
25V-455 · Fuel system · low-pressure fuel pump	☐ Open ☐ Done ☐ N/A
25V-393 · Seats · second-row easy-entry latch	☐ Open ☐ Done ☐ N/A
24V-091 · Suspension · right front strut-to-knuckle bolt	☐ Open ☐ Done ☐ N/A
23V-070 · Transmission · park gear bolt	☐ Open ☐ Done ☐ N/A
Factory powertrain warranty · may still apply (Ford usually 5 years or 60,000 mi). Check the in-service date before quoting engine or transmission work; covered repairs go to a Ford dealer.	☐ Covered ☐ Expired ☐ Unknown

B · INSPECTION POINTS, IN PLAN ORDER

1. Turbo wastegate and oil supply line

Check now · Inside the range (13,000–91,000 mi, the middle half of 13 owner reports)

Scan for P0299 / boost codes	☐ OK ☐ Watch ☐ Fix
Inspect the turbo for oil leaks	☐ OK ☐ Watch ☐ Fix

Scan for: P0299, P0234

Parts (U625): Ask your parts supplier for the OE part number for this VIN.

2. Cracked engine block, coolant in oil (2023 builds)

Watch · Any mileage (2023 Bronco, Ranger and Explorer 2.3L built Mar 27–May 18, 2023)

Check oil for milky residue	☐ OK ☐ Watch ☐ Fix
Cooling-system pressure test	☐ OK ☐ Watch ☐ Fix
Oil: clean / milky	

Parts (U625): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 78,000 MI (ASK FOR RECORDS)

Brake fluid · every 3 years · $129	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.3L ECOBOOST, QUICK CHECKS

- **Transmission** (771 complaints): Most complaints in this pool are about the 10-speed automatic in the Explorer and Ranger, not the engine.
- **Stalling / loss of power** (249 complaints): Mixed causes; includes fuel-leak and low-pressure fuel pump recalls (25V-455).

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Turbo wastegate and oil supply line

On early Mustangs the turbo wastegate actuator rod can come off, causing lack of power and P0299. At 48,000 mi your car is in the mileage range where owners report it.

Ask: have you noticed lack of power with P0299, or oil leak or smoke near the turbo?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Ford repair procedures and your shop's judgment.