SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2015 Chevrolet Silverado 1500 · Silverado 1500 Double Cab 4.3L V6 2WD · RWD

1GCRCPEH6FZ123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
95,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

21V-504 · Air bags · roof-rail curtain inflator	☐ Open ☐ Done ☐ N/A
21V-245 · Seat belts · driver pretensioner cable (replacement part)	☐ Open ☐ Done ☐ N/A
20V-736 · Air bags · roof-rail curtain inflator	☐ Open ☐ Done ☐ N/A
19V-645 · Brakes · vacuum pump (brake assist)	☐ Open ☐ Done ☐ N/A
18V-586 · Steering · electric power steering	☐ Open ☐ Done ☐ N/A
18V-291 · Seat belts · driver pretensioner cable	☐ Open ☐ Done ☐ N/A
17V-437 · Air bags · front air bags and pretensioners (software)	☐ Open ☐ Done ☐ N/A
16V-651 · Air bags · front air bags and pretensioners (software)	☐ Open ☐ Done ☐ N/A
16V-069 · Brakes · brake pedal pivot nut	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. AFM lifter collapse (misfire, tick)

Watch · Any mileage (2014-on engines with Active Fuel Management)

Misfire counters by cylinder	☐ OK ☐ Watch ☐ Fix
Listen for lifter tick at idle	☐ OK ☐ Watch ☐ Fix
Check for a dead cylinder	☐ OK ☐ Watch ☐ Fix

Tick: none / light / loud

Scan for: P0300, P0301, P0304, P3400

Parts (K2XX): Ask your parts supplier for the OE part number for this VIN.

2. Vibration in V4 mode (2014–2015)

Watch · Any mileage (2014–2015 Silverado and Sierra with the 4.3L)

Road test in V4 mode at 1200–1400 rpm ☐ OK ☐ Watch ☐ Fix

Parts (K2XX): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 125,000 MI (ASK FOR RECORDS)

Spark plugs · every 97,500 mi · at 97,500 mi · $249	☐ Done (records) ☐ Due ☐ Quoted
Engine coolant · every 150,000 mi or 5 years · due by age: every 5 years (check records) · From $179	☐ Done (records) ☐ Due ☐ Quoted
Automatic transmission fluid · every 97,500 mi · at 97,500 mi · $259	☐ Done (records) ☐ Due ☐ Quoted
Brake fluid · every 150,000 mi or 10 years · due by age: 10-year limit passed (check records) · $129	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 4.3L V6 (LV3 / LV1 ECOTEC3), QUICK CHECKS

- **Transmission** (12 complaints): Counts every transmission complaint (6-speed automatic, torque converter shudder); not an engine fault.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.