2010 Chevrolet Silverado 2500HD · Silverado 2500HD Crew Cab 6.0L V8 4WD · 4WD

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ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
140,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

21V-054 · Air bags · frontal · passenger side ☐ Open ☐ Done ☐ N/A

21V-053 · Air bags · frontal · passenger side ☐ Open ☐ Done ☐ N/A

21V-050 · Air bags · frontal · passenger side ☐ Open ☐ Done ☐ N/A

18V-267 · Equipment · fire extinguisher (some trucks) ☐ Open ☐ Done ☐ N/A

14V-407 · Electrical system · auxiliary battery fusible link (trucks with an auxiliary battery) ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. In-tank fuel pump failure (stall, no start)

Check now · Long past the range (22,000–65,000 mi, the middle half of 10 owner reports)

Long past the reported range: already repaired? Check the records and the part itself first ☐ OK ☐ Watch ☐ Fix

Check fuel pressure ☐ OK ☐ Watch ☐ Fix

Inspect the pump connector for heat damage ☐ OK ☐ Watch ☐ Fix

Fuel pressure: in spec / low

Scan for: P0087, P0230

Parts (GMT900): Ask your parts supplier for the OE part number for this VIN.

2. Broken exhaust manifold bolts (exhaust leak, tick)

Watch · Past the range (39,000–94,000 mi, the middle half of 13 owner reports)

Listen for a tick at cold start ☐ OK ☐ Watch ☐ Fix

Look for soot at the manifold joints ☐ OK ☐ Watch ☐ Fix

Check for missing or broken bolts ☐ OK ☐ Watch ☐ Fix

Bolts: all present / broken

Parts (GMT900): Ask your parts supplier for the OE part number for this VIN.

3. Reduced engine power from throttle position sensor (P2135)

Watch · Any mileage (2008–2011 engines in the GM bulletin)

Scan for P2135 ☐ OK ☐ Watch ☐ Fix

Check throttle position data ☐ OK ☐ Watch ☐ Fix

Scan for: P2135

Parts (GMT900): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 170,000 MI (ASK FOR RECORDS)

Spark plugs · every 100,000 mi · was due at 100,000 mi (check records) · $249 ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · every 150,000 mi or 5 years · due by age: every 5 years (check records) · From $179 ☐ Done (records) ☐ Due ☐ Quoted

Automatic transmission fluid · every 50,000 mi · was due at 100,000 mi, next 150,000 mi · $259 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 6.0L VORTEC V8 (LQ4 / LY6 / L96 / LC8), QUICK CHECKS

- **Transmission** (331 complaints): Counts every transmission complaint (4L80-E and 6L90 automatics); not an engine fault.
- **Stalling / loss of power** (255 complaints): Mixed causes: fuel pumps, throttle faults and sensors.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. In-tank fuel pump failure (stall, no start)
GM extended coverage on 2010–2014 Express and Savana vans because the fuel pump can stop working from an open circuit or an overheating terminal at the pump module. At 140,000 mi it may already have been fixed, so we check the records and the part first. Our price is $1,200, before tax and shop supplies.
Ask: have you noticed hard starting or no start, or stalling?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.