SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · BOLT EV / EUV
RA-GMBOLT-123456-20261027

2019 Chevrolet Bolt EV · 2019 Bolt EV LT hatchback · FWD

1G1FY6S0XK4123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
62,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

20V-701 · High-voltage battery could catch fire when charged to full (2017–2019 Bolt EV; interim software)	☐ Open ☐ Done ☐ N/A
21V-560 · High-voltage battery could catch fire when charged to full (2017–2019 Bolt EV)	☐ Open ☐ Done ☐ N/A
23V-845 · Seat belt pretensioner · carpet near B-pillar (re-repair of 22V-930)	☐ Open ☐ Done ☐ N/A
22V-930 · Seat belt pretensioner · carpet near B-pillar	☐ Open ☐ Done ☐ N/A
20V-184 · Doors · rear door handle cable	☐ Open ☐ Done ☐ N/A
18V-576 · Brakes · rear calipers	☐ Open ☐ Done ☐ N/A
Factory battery and drive warranty · may still apply (Chevrolet usually 8 years or 100,000 mi). Check the in-service date before quoting high-voltage battery or drive motor work; covered repairs go to a Chevrolet dealer.	☐ Covered ☐ Expired ☐ Unknown

21V-650 (High-voltage battery could catch fire when charged to full (2020–2022 Bolt EV, 2022 Bolt EUV)): not listed by NHTSA for MY2019. Confirm on the dealer printout.

24V-481 (Battery diagnostic software may have been installed incorrectly after 21V-650): not listed by NHTSA for MY2019. Confirm on the dealer printout.

24V-812 (Battery diagnostic software installation may have failed after 21V-650): not listed by NHTSA for MY2019. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. High-voltage battery fire recall (battery module replacement)

Check now · Past the range (14,000–51,000 mi, the middle half of 28 owner reports)

Check the VIN for open recalls 21V-560, 21V-650, 24V-481 and 24V-812	☐ OK ☐ Watch ☐ Fix
Read the battery ID (BIN) label or scan the BECM for the pack type	☐ OK ☐ Watch ☐ Fix
Scan HPCM2 and BECM for stored codes	☐ OK ☐ Watch ☐ Fix
Charge limit set: none / 80% / 90%	

Parts (Bolt EV): Ask your parts supplier for the OE part number for this VIN.

2. Sudden loss of propulsion, 2017–2020 Bolt EV

Watch · Any mileage (2017–2020 Bolt EV; four separate GM bulletins and programs)

Scan HPCM / HPCM2 history codes	☐ OK ☐ Watch ☐ Fix
Inspect connector X2 at the drive unit	☐ OK ☐ Watch ☐ Fix
Check the manual disconnect lever fuse	☐ OK ☐ Watch ☐ Fix

Scan for: P1AEE, P0ABC, P0AFA, P1AE6, P0C78, P0A3F, P1B03

Parts (Bolt EV): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, battery coolant). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE BOLT EV / EUV, QUICK CHECKS

- **Steering** (298 complaints): Many owners report the steering wheel not returning to center, mostly on 2017–2019 cars. It is a steering fault, not part of the electric drive, so it is not listed here.
- **Brakes** (121 complaints): Brake complaints include rear-caliper recall 18V-576 and front-caliper recall 20V-808; not part of the electric drive.
- **Charging problems** (44 complaints): Mixed causes (home outlets, charge cords, public chargers, the recall charge limit); GM bulletins cover single cases only.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. High-voltage battery fire recall (battery module replacement)
GM found that the high-voltage battery could catch fire when charged to full or nearly full. At 62,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed charge limited to 80% or 90% after a recall visit, or service High Voltage Charging System message?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.