SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 6.6L DURAMAX V8 (LML / L5P)
RA-GMDMAX-123456-20261027

2020 Chevrolet Silverado 2500 HD · Silverado 2500 HD LTZ Crew Cab 6.6 Duramax 4WD · 4WD

1GC4YPEY5LF123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
78,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

24V-797 · Transmission control valve may fail (2020–2022 diesel)	☐ Open ☐ Done ☐ N/A
26V-083 · Transmission · control valve (repeat of 24V-797)	☐ Open ☐ Done ☐ N/A
24V-060 · Tailgate · power release switch	☐ Open ☐ Done ☐ N/A
21V-578 · Spare tire · 17-inch spare with 18/20-inch accessory tires	☐ Open ☐ Done ☐ N/A
20V-792 · Seat belts · front center seat bracket	☐ Open ☐ Done ☐ N/A
20V-650 · Driveline · driveshaft weld	☐ Open ☐ Done ☐ N/A
20V-446 · Air bags · roof-rail inflator	☐ Open ☐ Done ☐ N/A
20V-324 · Hood · latch striker (repeat of 20V-142)	☐ Open ☐ Done ☐ N/A
20V-142 · Hood · latch striker	☐ Open ☐ Done ☐ N/A
19V-814 · Seat belts · front pretensioner (carpet fire)	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Transmission control valve (rear wheel lock-up, 2020–2022)

Check now · Any mileage (2020–2022 Silverado/Sierra HD diesel)

Check the VIN for 24V-797 / 26V-083 ☐ OK ☐ Watch ☐ Fix

Road test all gears ☐ OK ☐ Watch ☐ Fix

Recall: done / open

Scan for: P0700

Parts (T1XX HD): Ask your parts supplier for the OE part number for this VIN.

2. DEF system faults and derate (L5P, 2020–2024)

Watch · Any mileage (2020–2024 Silverado/Sierra HD with the L5P)

Check the VIN for N212342980 ☐ OK ☐ Watch ☐ Fix

Scan for P10D9 / P143C / P249C / P20E8 ☐ OK ☐ Watch ☐ Fix

Scan for: P10D9, P143C, P10F3, P249C, P20E8

Parts (T1XX HD): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 6.6L DURAMAX V8 (LML / L5P), QUICK CHECKS

- **Stalling / loss of power** (44 complaints): Many describe CP4 pump failures on LML trucks or the dual-tank recall 23V-047; others are DEF derates.
- **Injectors** (29 complaints): Often part of a CP4 failure; no separate GM program found for diesel injectors.
- **EGR / DPF** (15 complaints): Emissions parts faults; we found no GM program covering them on these engines.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Transmission control valve (rear wheel lock-up, 2020–2022)
The Allison transmission draws many complaints on these trucks. Owners report it at all mileages, so it is worth a look at every visit. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed harsh or unexpected downshift, or rear wheels lock or skid?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.