SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · ECOTEC 2.4L / 2.5L / 1.4L / 1.5T
RA-GMECO-123456-20261028

2012 Chevrolet Equinox · Equinox LT 2.4 FWD · FWD

2GNALDEK2C1123456

ODOMETER IN: 112,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

16V-502 · Ignition · key and park lock — ☐ Open ☐ Done ☐ N/A

11V-511 · Tires · pressure monitoring — ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Oil consumption, 2.4L (2010–2013)

Check now · Inside the range (69,000–120,000 mi, the middle half of 191 owner reports)

Oil-consumption test — ☐ OK ☐ Watch ☐ Fix

Look for blue smoke at start — ☐ OK ☐ Watch ☐ Fix

Check for external leaks first — ☐ OK ☐ Watch ☐ Fix

Oil level at inspection: full / low

Parts (GMT-172): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 142,000 MI (ASK FOR RECORDS)

Spark plugs · every 97,500 mi · was due at 97,500 mi (check records) · $249 — ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · every 150,000 mi or 5 years · due by age: every 5 years (check records) · From $179 — ☐ Done (records) ☐ Due ☐ Quoted

Automatic transmission fluid · every 97,500 mi · was due at 97,500 mi (check records) · $259 — ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE ECOTEC 2.4L / 2.5L / 1.4L / 1.5T, QUICK CHECKS

- **Transmission** (3520 complaints): Counts every transmission complaint; not an engine fault.
- **Stalling / loss of power** (3156 complaints): Mixed causes across several engines and transmissions; not tied to one engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Oil consumption, 2.4L (2010–2013)
GM found that some 2.4L engines burn too much oil. At 112,000 mi your car is in the mileage range where owners report it. Our price is $3,200, before tax and shop supplies.
Ask: have you noticed adding oil between changes, or low oil warning?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.