SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2021 Chevrolet Silverado 1500 · Silverado 1500 Crew Cab 3.0L Duramax 4WD · 4WD

1GCUYDET1MZ123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
60,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

24V-797 · Transmission control valve may fail (2020–2022 diesel trucks and 2021 SUVs)	☐ Open	☐ Done	☐ N/A
26V-083 · Re-repair of recall 24V-797 (2020–2022)	☐ Open	☐ Done	☐ N/A
21V-985 · Tires · 17-inch spare with accessory wheels	☐ Open	☐ Done	☐ N/A
21V-495 · Air bags · driver frontal module cover tabs	☐ Open	☐ Done	☐ N/A
20V-811 · Seat belts · anchor bolts	☐ Open	☐ Done	☐ N/A
20V-792 · Seat belts · front center seat bracket	☐ Open	☐ Done	☐ N/A
20V-684 · Tires · overcured Continental tires	☐ Open	☐ Done	☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Coolant control valve failure

Check now · Inside the range (47,000–111,000 mi, the middle half of 16 owner reports)

Scan for coolant control valve codes	☐ OK	☐ Watch	☐ Fix
Check the VIN for N252508341	☐ OK	☐ Watch	☐ Fix

Scan for: P1098, P1010, P26BB

Parts (T1XX): Ask your parts supplier for the OE part number for this VIN.

2. Oil pump drive belt service (rear of engine)

Watch · Below the range (Service at 150,000 miles on the LM2 (200,000 miles on the LZ0))

Check service records for belt replacement	☐ OK	☐ Watch	☐ Fix
Note mileage against the interval	☐ OK	☐ Watch	☐ Fix

Belt: original / replaced at ___ mi

Scan for: P0521, P0524

Parts (T1XX): Ask your parts supplier for the OE part number for this VIN.

3. Rear main seal oil leak

Watch · Any mileage (2020–2022 trucks and SUVs with the LM2)

Inspect the engine-to-transmission seam for oil ☐ OK ☐ Watch ☐ Fix

Leak: dry / seep / drip

Scan for: P06DD

Parts (T1XX): Ask your parts supplier for the OE part number for this VIN.

4. 10-speed transmission control valve wear (harsh shifts, P0747)

Watch · Any mileage (2020–2022 trucks and 2021–2022 SUVs: transmission control valve covered to 15 years / 150,000 miles)

Scan for P0747	☐ OK	☐ Watch	☐ Fix
Check the VIN for N242454441 and recall 24V-797 / 26V-083	☐ OK	☐ Watch	☐ Fix

Shift quality: normal / harsh

Scan for: P0747

Parts (T1XX): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.0L DURAMAX I6 DIESEL (LM2 / LZ0), QUICK CHECKS

- **Transmission** (51 complaints): Counts every transmission complaint (10-speed automatic; recalls 24V-797 / 26V-083 cover 2020–2022 diesel trucks).
- **DEF / emissions / derate** (33 complaints): DEF heater, NOx and DPF faults; GM bulletins here are diagnostic, with no extended coverage found.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Coolant control valve failure
The engine coolant control valve can fail its self-test. At 60,000 mi your car is in the mileage range where owners report it. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed check-engine light (often P1098 or P1010), or cooling fans running hard or after shut-off?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.