SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2018 Chevrolet Equinox · Equinox Premier 2.0L turbo AWD · AWD

2GNAXVEX5J6123456

ODOMETER IN: 70,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

20V-668 · Power train · automatic transmission (start/stop accumulator)	☐ Open ☐ Done ☐ N/A
18V-576 · Service brakes · front disc brakes	☐ Open ☐ Done ☐ N/A
18V-358 · Fuel system, gasoline · delivery · fuel pump	☐ Open ☐ Done ☐ N/A
17V-516 · Power train · driveline · driveshaft	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Piston damage if the wrong oil is used

Watch · Any mileage (Any LTG engine; risk is set by the oil used)

Check service records for dexos1 full synthetic 5W-30	☐ OK ☐ Watch ☐ Fix
Scan for misfire codes	☐ OK ☐ Watch ☐ Fix
Compression test if it misfires	☐ OK ☐ Watch ☐ Fix

Oil receipts: dexos1 / unknown

Scan for: P0300, P0301, P0302, P0303, P0304

Parts (D2XX): Ask your parts supplier for the OE part number for this VIN.

2. Fuel in the oil from short trips (PCV valve)

Watch · Any mileage (2013–2019 LTG engines driven mostly on short trips)

Scan for P0172	☐ OK ☐ Watch ☐ Fix
Smell the oil for fuel	☐ OK ☐ Watch ☐ Fix
Check the oil level against the last change	☐ OK ☐ Watch ☐ Fix

Oil smells of fuel: yes / no

Scan for: P0172

Parts (D2XX): Ask your parts supplier for the OE part number for this VIN.

3. Oil leaks (bedplate bolt, timing chain guide bolt, cam carrier)

Watch · Any mileage (2016–2021 LTG and 2019–2025 LSY in the GM bulletins)

Look under the engine for wet areas	☐ OK ☐ Watch ☐ Fix
Check around the timing cover and cam carrier	☐ OK ☐ Watch ☐ Fix

Leak: dry / seep / drip

Parts (D2XX): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 100,000 MI (ASK FOR RECORDS)

Engine coolant · every 150,000 mi or 5 years · due by age: 5-year limit passed (check records) · From $179 — ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L TURBO I4 (LTG / LSY), QUICK CHECKS

- **Transmission** (73 complaints): Counts every transmission complaint (6-, 8- and 10-speed automatics); not an engine fault.
- **Stalling / loss of power** (35 complaints): Mixed causes: fuel pump modules, sensors and turbo faults.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Chevrolet repair procedures and your shop's judgment.