SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2015 Kia Sorento · XM Sorento EX V6 AWD (3.3L GDI) · AWD

5XYKU4A75FG123456

ODOMETER IN: 110,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

21V-331 · ABS control unit · brake fluid leak (follow-up) ☐ Open ☐ Done ☐ N/A

20V-519 · ABS control unit · brake fluid leak ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Head gasket coolant leak (Kia 3.3L GDI)

Check now · Past the range (78,000–107,000 mi, the middle half of 27 owner reports)

Pressure-test the cooling system ☐ OK ☐ Watch ☐ Fix

Check for coolant in the oil ☐ OK ☐ Watch ☐ Fix

Check the VIN for WTY039 ☐ OK ☐ Watch ☐ Fix

Coolant loss: none / slow / fast

Parts (XM): Ask your parts supplier for the OE part number for this VIN.

2. Oil pressure switch leak

Watch · Inside the range (27,000–121,000 mi, the middle half of 15 owner reports)

Inspect the oil pressure switch for wetness ☐ OK ☐ Watch ☐ Fix

Switch: dry / wet

Parts (XM): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.3L / 3.5L / 3.8L LAMBDA V6, QUICK CHECKS

- **Brakes** (2169 complaints): Brake complaints on these vehicles; not an engine fault.
- **Stalling / loss of power** (960 complaints): Mixed causes: engine failures, the fuel pump and electrical faults.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Head gasket coolant leak (Kia 3.3L GDI)
Under severe use the engine can leak coolant at the cylinder head gasket. At 110,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed coolant level dropping, or sweet coolant smell?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Kia repair procedures and your shop's judgment.