SAC **Springfield Auto Care** EXAMPLE SHOP
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TECHNICIAN WORKSHEET · 2.0L B20
RA-HONB20-012345-20261028

2001 Honda CR-V · RD1 CR-V LX 4WD (2.0L B20Z2, automatic) · 4WD (Real Time)

JHLRD18681C012345

ODOMETER IN: 185,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

20V-027 · Air bags · driver frontal inflator — ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Exhaust valves tighten, burn and recede into the head

Check now · Past the range (80,000–112,000 mi, the middle half of 12 owner reports)

- Compression test — ☐ OK ☐ Watch ☐ Fix
- Check exhaust valve clearance — ☐ OK ☐ Watch ☐ Fix
- Scan for P0301–P0304, P0172 — ☐ OK ☐ Watch ☐ Fix
- Compression per cylinder (psi)
- Exhaust valve clearance
- Scan for: P0301, P0302, P0303, P0304, P0172
- Parts (RD1): Ask your parts supplier for the OE part number for this VIN.

2. Timing belt and water pump service

Plan · Any mileage (Interval: follow the owner's manual (we found no published figure); YourMechanic lists the job for the 2000–2001 CR-V)

- Check the belt sticker or records — ☐ OK ☐ Watch ☐ Fix
- Look for coolant seep at the pump — ☐ OK ☐ Watch ☐ Fix
- Belt: date / mileage of last change
- Parts (RD1): Ask your parts supplier for the OE part number for this VIN.

3. Rear differential moan (Real Time 4WD)

Watch · Any mileage (2000–2001 CR-V with 4WD (Honda bulletins 01-079 and tech line 2004))

- Slow figure-eight test in a parking lot — ☐ OK ☐ Watch ☐ Fix
- Check rear differential fluid level and color — ☐ OK ☐ Watch ☐ Fix
- Parts (RD1): Ask your parts supplier for the OE part number for this VIN.

4. ATF leak at the cooler line banjo bolt

Watch · Any mileage (2000–2001 CR-V automatic (Honda tech line 2003))

- Inspect the cooler line fittings for ATF — ☐ OK ☐ Watch ☐ Fix
- Check ATF level and condition — ☐ OK ☐ Watch ☐ Fix
- Parts (RD1): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L B20, QUICK CHECKS

- **Air bags** (105 complaints): Takata inflator recalls on 2000–2001 CR-Vs; not an engine fault. Check the VIN.
- **Tires** (27 complaints): Tire failures; not an engine fault.
- **Stalling / loss of power** (22 complaints): Mixed causes; several owners blame the ignition switch. No Honda bulletin or recall on the 2000–2001 CR-V was found for it.
- **A/C** (13 complaints): A few A/C compressor and evaporator failures; Honda tech line items cover compressor control logic. Not an engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Exhaust valves tighten, burn and recede into the head

On 2000–2001 CR-Vs the exhaust valves can wear into their seats, so the valve clearance closes up. At 185,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. Our price is $140, before tax and shop supplies.

Ask: have you noticed rough idle, worst when cold, or hard starting?

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2. Timing belt and water pump service

The B20 drives its camshafts with a rubber timing belt that wears with age and miles. Owners report it at all mileages, so it is worth a look at every visit. Our price is $1,300, before tax and shop supplies.

Ask: have you noticed squeal or coolant seep at the water pump?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.