SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 1.7L D17
RA-HOND17-123456-20261028

2003 Honda Civic · ES2 Civic EX sedan (1.7L) · FWD

2HGES26773H123456

ODOMETER IN: 120,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

19V-501 · Air bags · passenger frontal inflator	☐ Open ☐ Done ☐ N/A
19V-499 · Air bags · driver frontal inflator	☐ Open ☐ Done ☐ N/A
19V-182 · Air bags · driver frontal inflator	☐ Open ☐ Done ☐ N/A
18V-268 · Air bags · passenger frontal (installed wrong)	☐ Open ☐ Done ☐ N/A
15V-370 · Air bags · passenger frontal inflator	☐ Open ☐ Done ☐ N/A
15V-320 · Air bags · driver frontal inflator	☐ Open ☐ Done ☐ N/A
14V-700 · Air bags · passenger frontal inflator (high-humidity regions)	☐ Open ☐ Done ☐ N/A
14V-353 · Air bags · passenger frontal inflator (California cars)	☐ Open ☐ Done ☐ N/A
10V-364 · Ignition switch · key interlock (automatic)	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Automatic transmission failure

Check now · Past the range (64,000–110,000 mi, the middle half of 189 owner reports)

Road test all gears	☐ OK ☐ Watch ☐ Fix
Check ATF level and condition	☐ OK ☐ Watch ☐ Fix
Scan for P0730	☐ OK ☐ Watch ☐ Fix

Shifts: clean / slip / harsh

Scan for: P0730, P0700

Parts (ES2): Ask your parts supplier for the OE part number for this VIN.

2. Timing belt (interference engine)

Plan · Any mileage (Follow the owner's manual schedule; repair guide confirms belt and interference design)

Look for a belt-service sticker or invoice	☐ OK ☐ Watch ☐ Fix

Belt: done (miles) / unknown

Parts (ES2): Ask your parts supplier for the OE part number for this VIN.

3. Head gasket (coolant loss, overheating)

Watch · Any mileage (Owner reports average about 152,000 mi (2004 Civic, CarComplaints))

Cooling-system pressure test	☐ OK ☐ Watch ☐ Fix
Combustion-gas (block) test on the coolant	☐ OK ☐ Watch ☐ Fix
Check radiator and water pump for leaks	☐ OK ☐ Watch ☐ Fix

Coolant loss: none / slow / fast

Parts (ES2): Ask your parts supplier for the OE part number for this VIN.

4. Cracked exhaust manifold (with built-in catalytic converter)

Watch · Any mileage (Owner reports average about 106,000 mi (2001 Civic, CarComplaints))

Listen at cold start	☐ OK ☐ Watch ☐ Fix
Inspect the manifold under the heat shield	☐ OK ☐ Watch ☐ Fix

Manifold: sound / cracked

Scan for: P0420

Parts (ES2): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 150,000 MI (ASK FOR RECORDS)

Spark plugs · every 110,000 mi · was due at 110,000 mi (check records) · $249	☐ Done (records) ☐ Due ☐ Quoted
Engine coolant · first at 120,000 mi, then every 60,000 mi or 5 years · due by age: every 5 years (check records) · From $179	☐ Done (records) ☐ Due ☐ Quoted
Brake fluid · every 3 years · $129	☐ Done (records) ☐ Due ☐ Quoted
Automatic transmission fluid (if equipped) · first at 120,000 mi, then every 90,000 mi or 5 years · due by age: every 5 years (check records) · $259	☐ Done (records) ☐ Due ☐ Quoted
CVT fluid (if equipped) · first at 60,000 mi, then every 40,000 mi or 2 years · was due at 100,000 mi and by age (check records) · $239	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 1.7L D17, QUICK CHECKS

- **Stalling / loss of power** (169 complaints): Mixed causes (transmission, fuel pump, electrical). Honda investigated 2001–2005 Civic fuel pumps; check fuel recalls 01V-183 and 01V-182 on 2001 cars.
- **Headlight switch** (125 complaints): Covered by recall 04V-086 (headlight switch wiring); not an engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Automatic transmission failure
Honda has a bulletin for 2001–2004 Civics that will not move when D is selected, with the check-engine light on or the D light blinking and code P0730 stored. At 120,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking.
Ask: have you noticed will not move in D, or blinking D light or check-engine light (P0730)?

2. Timing belt (interference engine)
The 2001–2005 Civic 1.7L uses a timing belt and is an interference engine. Owners report it at all mileages, so it is worth a look at every visit. Our price is $550, before tax and shop supplies.
Ask: have you noticed engine cranks but will not start after a break?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Honda repair procedures and your shop's judgment.