SAC
Springfield Auto Care EXAMPLE SHOP
service@springfield-auto-care.example

2019 Honda Accord Hybrid at 70,000 mi

1HGCV3F10KA123456

MODEL / CHASSIS	ENGINE	MILEAGE	DRIVETRAIN
Accord Hybrid · CV3 Accord Hybrid 2.0 two-motor	Honda two-motor hybrid 2.0L (i-MMD / e:HEV; 1.5L in the Insight and Clarity Plug-in)	70,000 mi	FWD
BUILD MONTH	**REPORT DATE**	**MODE**	**PREPARED FOR**
Not entered (door jamb)	October 27, 2026	Shop	Sample Owner

VIN check: check digit valid; model-year code 'K' = 2019, matches the year entered. The VIN doesn't record the build month. Sample report: synthetic VIN.

1 · SUMMARY

What this car needs, in order

Each item compares this car's mileage with when owners and shops report the part failing. It is not an inspection: our technician decides what the car actually needs.

2
jobs recommended now

0
to plan in the next 30,000 miles · plus 1 factory maintenance item

1
to watch or check at each service

Safety recalls NHTSA lists for this model year (4 of 5)

- **23V-858** · Fuel system · fuel pump: The fuel pump in the tank can fail, so the engine can stall while driving. Free fuel pump module.
- **21V-215** · Fuel system · fuel pump: The low-pressure fuel pump in the tank can fail, so the engine can stall while driving. Free pump replacement.
- **26V-332** · Air bags · passenger seat weight sensor: The passenger seat weight sensor can fail, so the passenger air bags may deploy wrongly in a crash.
- **23V-158** · Seat belts · front buckle: The front seat belt buckle may not latch, so the belt cannot restrain the occupant.

A model-year list, not a VIN check. The full report lists the others. Repairs are free at a Honda dealer if open. Check this VIN at nhtsa.gov/recalls.

Step 0 · Free: run the VIN at nhtsa.gov/recalls and ask a Honda dealer for a campaign printout, including 21V-215, 23V-858. Read the build month (MM/YY) on the driver's door-jamb label.

Recommended now at the next service — $140

Inspection: check now, while it's cheaper to fix — $140

inspection `EXAMPLE`

Head gasket leak into a cylinder (extended warranty): Inside the range (70,000–105,000 mi, the middle half of 39 owner reports) · **may be free at a Honda dealer** (free under the head gasket warranty extension (10 yr / 150k mi)) · if it fails outside that coverage: $4,200–$7,000
Known weak point for this engine, not a finding on your car. The inspection shows whether yours has early signs.

Fuel pump failure or leak (recalled)

`Free if open`

Recalls 21V-215, 23V-858 are listed for this model year. Check the VIN; the repair is free at a Honda dealer if it is open.

Next 12 months up to about 82,000 mi

Nothing scheduled here.

Within the next 30,000 miles up to 100,000 mi

Nothing else enters its reported range in this window.

Watch inspect at each service, fix on condition, or optional

A/C condenser leak

`Free if covered` check the VIN

Any mileage (2018–2020 Accord Hybrid, 2019–2021 Insight and 2018–2021 Clarity Plug-in Hybrid: condenser extended to 10 years, unlimited miles) · Ask for this check at every service

Recommended now

$140

Springfield Auto Care prices (example)

Planned through 100,000 mi

$269

Now + next 12 months + next 30,000 miles, with the factory maintenance on this report if the records don’t show it done. Excludes “watch” and optional items.

Prices are Springfield Auto Care's estimates for typical parts and labor. They don't include tax, shop supplies or disposal fees, and may change after inspection or if part prices change. Not a written repair estimate: Springfield Auto Care confirms the price and gets your OK before any work.

Bundled jobs are priced together because the labor overlaps. Routine service (oil, brakes, tires) isn't included; factory fluid and spark plug intervals are listed below.

FACTORY MAINTENANCE

Scheduled maintenance from 70,000 mi to 100,000 mi

The maker's normal schedule for this car. Service history isn't known here, so an item is shown at its next interval mark; skip it if the records show it was done.

ITEM	INTERVAL	THIS CAR	OUR PRICE
Brake fluid Honda: replace every 3 years regardless of mileage (newer Maintenance Minder cars show code 7 and may call it sooner).	every 3 years	**By time: check the records** [M1]	**$129**
Spark plugs Maintenance Minder car: plugs are due when the Minder shows code 4; the owner's manual gives no fixed mileage.	no fixed interval	— [M1]	—
Engine coolant Maintenance Minder car: coolant is due when the Minder shows code 5; no fixed mileage in the manual.	no fixed interval	— [M1]	—
Hybrid transmission fluid Two-motor hybrid e-CVT fluid: replaced when the Maintenance Minder shows code 3; no fixed mileage in the manual.	no fixed interval	— [M1]	—

M1. 2021 Honda Civic Hatchback Owner's Manual - Maintenance Minder OFFICIAL
https://archive.org/details/manuals-plus-2021-honda-civic-hatchback-owners-manual-2ec85ce6

WHERE 70K SITS FOR EACH WEAK POINT

#	WEAK POINT	REPORTED RANGE	THIS CAR
1	Head gasket leak into a cylinder (extended warranty)	70,000–105,000 mi (middle half of 39 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Inside the range
2	Fuel pump failure or leak (recalled)	32,000–88,000 mi (middle half of 10 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA	Inside the range
3	A/C condenser leak	2018–2020 Accord Hybrid, 2019–2021 Insight and 2018–2021 Clarity Plug-in Hybrid: condenser extended to 10 years, unlimited miles OFFICIAL	Any mileage

Colors compare mileage with reported failures, not the car's condition. Red: past the range. Amber: inside or approaching. Green: below, or not listed for a recall.

2 · RECALLS AND BULLETINS

Recalls to check for this 2019 Honda Accord Hybrid

Safety recall repairs are free at Honda dealers. Nothing here can tell whether a recall is open or already done on this VIN; only the official VIN lookup or a dealer can.

Official VIN check (2 minutes)

1. Go to nhtsa.gov/recalls and enter 1HGCV3F10KA123456.
2. Note every recall shown as “Recall incomplete” and keep a screenshot.
3. Ask a Honda dealer for a campaign printout; it also lists completed campaigns.

2.0L TWO-MOTOR HYBRID RECALLS WE TRACK

24V-763 · High-pressure fuel pump can crack and leak (2023–2025 hybrids)

Not listed for MY2019

The engine-mounted high-pressure fuel pump may crack and leak fuel, a fire risk. Free inspection and replacement. OFFICIAL [8]

20V-314 · Low-pressure fuel pump can fail (2019–2020 Insight and others)

Not listed for MY2019

The in-tank fuel pump may fail and stall the engine. Free pump replacement. OFFICIAL [8]

21V-215 · Low-pressure fuel pump can fail, expansion (2019 Accord Hybrid, 2019–2020 Insight)

NHTSA lists this model and year: check by VIN

Expansion of 20V-314. Free pump replacement. OFFICIAL [8]

☐ VIN checked ☐ Open: booked with dealer ☐ Completed (printout kept)

23V-858 · Fuel pump can fail (2017–2020 Accord Hybrid, 2019–2022 Insight, 2020 CR-V Hybrid and others)

NHTSA lists this model and year: check by VIN

The fuel pump inside the tank may fail. Free fuel pump module replacement. OFFICIAL [8]

☐ VIN checked ☐ Open: booked with dealer ☐ Completed (printout kept)

Other 2.0L two-motor hybrid recalls we track, not listed by NHTSA for this model and year: 15V-602 (hybrid system can switch to fail-safe EV mode and stall (2014–2015 Accord Hybrid)), 20V-798 (DC-DC converter can stop charging the 12-volt battery (2020 Accord Hybrid, CR-V Hybrid, 2020–2021 Insight)), 23V-588 (e-CVT may be built wrong and lose drive power (2023 Accord Hybrid, CR-V Hybrid)), 25V-378 (fuel feed hose may be installed wrong and leak (2025 CR-V Hybrid)).

EVERY RECALL NHTSA LISTS FOR THE 2019 HONDA ACCORD HYBRID (5)

RECALL	COMPONENT	WHAT CAN HAPPEN (NHTSA, SHORTENED)
23V-858 2.0L two-motor hybrid tracked	Fuel system · fuel pump	The fuel pump in the tank can fail, so the engine can stall while driving. Free fuel pump module. Details
21V-215 2.0L two-motor	Fuel system · fuel pump	The low-pressure fuel pump in the tank can fail, so the engine can stall while driving. Free pump replacement. Details

RECALL	COMPONENT	WHAT CAN HAPPEN (NHTSA, SHORTENED)
hybrid tracked		
26V-332	Air bags · passenger seat weight sensor	The passenger seat weight sensor can fail, so the passenger air bags may deploy wrongly in a crash. Details
23V-158	Seat belts · front buckle	The front seat belt buckle may not latch, so the belt cannot restrain the occupant. Details
20V-771	Body control module · software	A software error can interrupt the body computer, so wipers, defroster, rear camera or exterior lights can stop working. Details

Source: NHTSA recalls API, fetched 2026-10-27 and combined across NHTSA model names: ACCORD HYBRID. Safety categories (air bags, fire, brakes, stalling, roll-away and loss of control) are listed first; listings whose NHTSA text names another engine, or an aftermarket part, go last. OFFICIAL

SERVICE ACTIONS, BULLETINS AND WARRANTY PROGRAMS

Manufacturer bulletins and warranty programs for this engine are cited on each weak point in section 4, where they apply.

4 · THE 3 WEAK POINTS

Each weak point, one card each

Every figure carries its source. Retailer part numbers are shown only when the retailer lists them for this chassis (CV3). Left out because they apply to other models, years, engine sizes or body codes: PCU radiator damaged by road debris; Electric water pump code P26CC in freezing weather.

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1 Head gasket leak into a cylinder (extended warranty)

Inside the range

Severity: Critical: rare, but can badly damage the engine · 106 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 70,000 mi this car is inside the reported range (70,000–105,000 mi (middle half of 39 owner complaints that state a mileage)), 0 miles past where reports start. Range: 70,000–105,000 mi (middle half of 39 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: 2018–2026 Accord Hybrid, 2020–2026 CR-V Hybrid and 2025–2026 Civic Hybrid: covered 10 years / 150,000 miles from purchase

WHAT FAILS OFFICIAL [2][3][4][10]

The cylinder head gasket can lose its seal and let coolant into a cylinder. The car may overheat, lose coolant and misfire (codes P0300–P0304). Honda extended head gasket coverage to 10 years or 150,000 miles. The dealer checks the cylinders with a borescope; if the head or block is warped, Honda replaces those too.

SYMPTOMS

- Coolant level dropping with no visible leak
- Misfire or rough running, check-engine light
- Overheating

IF IT'S LEFT TOO LONG

Coolant in a cylinder can overheat and ruin the engine; a short block may be needed if it is left.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Free at a Honda dealer inside the coverage; check the VIN and coolant level now.

ESTIMATED REPAIR COST

Free under the head gasket warranty extension (10 yr / 150k mi)	**Free if covered** OFFICIAL [2] published independent-shop range
Owner-reported repair bills in NHTSA complaints (n=21)	**$4,200–$7,000** COMPUTED FROM NHTSA DATA [1] reported range for the bill after a failure

Where the numbers come from: Computed from 21 NHTSA owner complaints that quote a repair bill for this problem (middle half of the bills; median $5,000). Examples: ODI 11761032, 11746305, 11740669, 11642998. Owner-reported, often dealer prices; not shop quotes.

PARTS FOR CV3

- Ask your parts supplier for the OE part number for this VIN.

QUESTIONS TO ASK US

- Any coolant top-ups or misfire codes?
- Head gasket work done under the extension?

2 Fuel pump failure or leak (recalled)

Inside the range

Severity: High: overheating, stalls, limp mode or a big bill · 71 mentions in counted NHTSA complaints COMPUTED FROM NHTSA DATA

At 70,000 mi this car is inside the reported range (32,000–88,000 mi (middle half of 10 owner complaints that state a mileage)), 38,000 miles past where reports start. Range: 32,000–88,000 mi (middle half of 10 owner complaints that state a mileage) COMPUTED FROM NHTSA DATA [1]



Applies to: Low-pressure pump: 2017–2020 Accord Hybrid, 2019–2022 Insight, 2020 CR-V Hybrid. High-pressure pump: 2023–2025 hybrids

WHAT FAILS OFFICIAL [8]

Honda recalled the in-tank fuel pump on many 2017–2022 models because it can fail and stall the engine, and the engine-mounted high-pressure fuel pump on 2023–2025 hybrids because it can crack and leak fuel.

SYMPTOMS

- Engine will not start or stalls
- Fuel smell in the engine bay

IF IT'S LEFT TOO LONG

A stall in traffic or a fuel leak near the engine is a safety risk.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Check the VIN for open recalls 20V-314, 21V-215, 23V-858 and 24V-763.

ESTIMATED REPAIR COST

Free under recall	**Free if covered** OFFICIAL [8] published independent-shop range
No published bill outside the recalls	**No published price** reported range for the bill after a failure

PARTS FOR CV3

- Ask your parts supplier for the OE part number for this VIN.

QUESTIONS TO ASK US

- Fuel pump recalls done?

3 A/C condenser leak

Any mileage

Severity: Medium: leaks and wear · 0 mentions in counted NHTSA complaints
COMPUTED FROM NHTSA DATA

Reports cover a wide mileage span (2018–2020 Accord Hybrid, 2019–2021 Insight and 2018–2021 Clarity Plug-in Hybrid: condenser extended to 10 years, unlimited miles), so mileage doesn't say much here. Range: 2018–2020 Accord Hybrid, 2019–2021 Insight and 2018–2021 Clarity Plug-in Hybrid: condenser extended to 10 years, unlimited miles OFFICIAL [11] [12]

WHAT FAILS OFFICIAL [11][12]

The A/C condenser was not made to specification and can develop tiny holes that leak refrigerant, so the A/C blows warm. Honda extended its warranty to 10 years from the original purchase date with unlimited miles.

ESTIMATED REPAIR COST

Free under the condenser extension (10	**Free if covered** OFFICIAL [11][12] published independent-shop range

SYMPTOMS

- A/C blows warm
- A/C needs recharging often

IF IT'S LEFT TOO LONG

No engine risk.

IS IT WORTH DOING EARLY? OUR ESTIMATE

Free at a Honda dealer inside the 10-year window; check the VIN.

years, unlimited miles)	
No published bill outside the extension	**No published price** reported range for the bill after a failure

Where the numbers come from: Free under Honda's A/C condenser warranty extension for 10 years from the original purchase date, unlimited miles, when the condenser is found to be the defective one [11]. No published bill for a car outside the extension.

PARTS FOR CV3

- Ask your parts supplier for the OE part number for this VIN.

QUESTIONS TO ASK US

- A/C ever recharged or repaired?

5 · ALSO REPORTED, NOT RANKED

Other themes in 2.0L two-motor hybrid owner complaints

Every NHTSA complaint theme with 10 or more counted reports is either a weak point above or explained here.

THEME	COMPLAINTS	WHY IT ISN'T A WEAK POINT
Brakes / collision braking	523	Brake and collision-mitigation complaints; not an engine fault.
Steering	439	Steering complaints; not an engine fault.
Loss of power / 12-volt battery	180	Mixed causes; includes recalls 15V-602 (2014–2015 fail-safe EV mode) and 20V-798 (2020 DC-DC converter could stop charging the 12-volt battery). Check the VIN.

How this report is built

Inputs. VIN, model year, model, mileage and build month (if entered). Model and engine are checked with NHTSA's vPIC decoder.

Mileage positions. Below: more than 10,000 miles before the reported range. Approaching: within 10,000. Inside: in the range, or past the start of an open-ended range. Past: beyond the top of the range. These bands are our rules, not an industry standard.

The plan. Critical items inside or past their range go first; high-severity items follow, and jobs that share labor are bundled. At most three jobs land in “Recommended now”. Leaks that are cheap to watch are fixed on condition; inspections are asked for at each service.

Costs. Published independent-shop ranges from shop quotes, retailer prices and owner reports. Shop prices come from the issuing shop. The worst-case cost of every item failing is not shown: it isn't an expected cost.

Labels. `OFFICIAL` NHTSA/Honda documents · `SHOP/RETAILER` parts prices and shop articles · `FORUM/BLOG` owner forums and blogs · `COMPUTED FROM NHTSA DATA` our analysis of NHTSA data · `OUR ESTIMATE` ours.

NHTSA complaint data. Pulled Oct 28, 2026 from NHTSA's complaints API for All Accord Hybrid / FHEV / Plug-in, CR-V Hybrid, 2019–2022 Insight, 2018–2021 Clarity Plug-in Hybrid and 2025 Civic Hybrid complaints, plus Accord and CR-V complaints that mention a hybrid. The 2014–2015 and 2019 Accord Hybrid and 2014–2015 Accord Plug-in files hold every Accord complaint, so for those years only complaints that mention a hybrid or plug-in are kept: 2,027 complaints. Some of these nameplates were sold with other engines too; for those we kept only complaints whose text names this engine, which under-counts. Themes are keyword matches on the complaint text.
`COMPUTED FROM NHTSA DATA`

THEME	COMPLAINTS	IN THIS REPORT
Brakes / collision braking	523	Also reported
Steering	439	Also reported
Loss of power / 12-volt battery	180	Also reported
Head gasket / coolant loss / misfire	106	Item 1
Fuel pump / fuel smell / stalling	71	Item 2
PCU / hybrid warning lights	9	Other years or engine sizes
Electric water pump	6	Other years or engine sizes

Limits: complaints are self-reported and not adjusted for cars sold; keyword matching over- and under-counts; owners rarely file safety complaints about oil seeps, so leaks look rarer than they are.

SOURCES

1. NHTSA owner complaints for 2014–2025 Accord Hybrid and Plug-in, 2020–2025 CR-V Hybrid, 2019–2022 Insight, 2018–2021 Clarity Plug-in and 2025 Civic Hybrid, pulled Oct 28, 2026 (ODI numbers in the cost notes) `OFFICIAL`
https://www.nhtsa.gov/report-a-safety-problem#complaints

2. Honda Dealer message (iN), Aug 26, 2026: Warranty extension: 2016–2026 multi-model cylinder head gasket (10 years / 150,000 miles), including 2018–2026 Accord Hybrid, 2020–2026 CR-V Hybrid and 2025–2026 Civic Hybrid (2026-08-26), filed with NHTSA `OFFICIAL`
https://static.nhtsa.gov/odi/tsbs/2026/MC-11036424-0001.pdf

3. Honda Service Bulletin 26-006 v3: Warranty extension: 2018–22 Accord Hybrid cylinder head gasket (2026-09-25), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2026/MC-11037690-0001.pdf

4. Honda Service Bulletin 26-018 v3: Warranty extension: 2020–22 CR-V Hybrid cylinder head gasket (2026-09-25), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2026/MC-11037705-0001.pdf

5. Honda Service Bulletin 25-020: Electric water pump relay stuck off in freezing temperatures, DTC P26CC (2023–24 Accord and CR-V Hybrid, 2025 Civic Hybrid) (2025-02-14), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2025/MC-11014395-0001.pdf

6. Honda Service Bulletin 26-080 v2: Product update: 2023–25 Accord Hybrid PGM-FI software to optimize electric water pump operation (2026-08-07), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2026/MC-11036112-0001.pdf

7. Honda Service Bulletin 26-025 v2: Product update: 2023–25 Accord Hybrid PCU radiator guard inspection (road debris can damage the PCU radiator) (2026-04-21), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2026/MC-11031499-0001.pdf

8. NHTSA recall records: 15V-602, 20V-798, 23V-588, 24V-763, 25V-378 and 20V-314 / 21V-215 / 23V-858, checked Oct 27, 2026 OFFICIAL
https://www.nhtsa.gov/recalls?nhtsaId=24V763000

9. Tekmetric: average auto repair labor rates by state, 2026 SHOP/RETAILER
https://tours.tekmetric.com/answers/average-auto-repair-labor-rates-by-state-2026

10. Honda Dealer message (iN), Nov 13, 2024: Request for parts: 2018–2022 Accord and CR-V hybrid with misfire P030X and a head gasket coolant leak into a cylinder (2024-11-13), filed with NHTSA OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2024/MC-11010678-0001.pdf

11. Honda Service Bulletin 21-015: Warranty extension: A/C condenser, 2018–2020 Accord Hybrid (10 years from the original purchase date, unlimited miles) (2021-06-11), filed with NHTSA, read Nov 10, 2026 OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2021/MC-10197646-0001.pdf

12. Honda Dealer message: Warranty extension for the A/C condenser on 2018–2020 Accord and Accord Hybrid, 2018–2021 Clarity PHEV, 2019–2021 Insight and Civic models: 10 years from the original purchase date (2021-05-28), filed with NHTSA, read Nov 10, 2026 OFFICIAL
https://static.nhtsa.gov/odi/tsbs/2021/MC-10194978-0001.pdf

This report contains no affiliate links; retailer prices are quoted as price sources only. Found an error? Email hello@repairahead.com.

PLEASE READ

Important

Based on public records and published repair costs. Not a diagnosis or a guarantee. Your technician's inspection decides what your car needs. Confirm recalls with a dealer using your VIN.

Informational only. This report is not a mechanical inspection, a diagnosis, or professional, legal or financial advice. It was issued by Springfield Auto Care using RepairAhead data; the inspection findings and prices are the shop's.

Reported ranges and estimates, not predictions

Failure mileages are reported ranges compiled from public owner complaints, manufacturer bulletins, recalls and repair-shop reports. Costs are estimates. Parts can fail earlier, later or not at all, and other problems can occur. Statistics from owner complaints describe past reports to NHTSA; NHTSA has not reviewed or endorsed this analysis.

Safety issues go to a dealer

If you notice overheating, a burning or fuel smell, smoke, a brake-assist problem, stalling or loss of power, pull over when it's safe and contact a Honda dealer or qualified shop. Safety recall repairs are free at Honda dealers. Confirm recalls for this VIN at nhtsa.gov/recalls.

No warranty

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