SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 2.0L TWO-MOTOR HYBRID
RA-HONHYB-123456-20261027

2019 Honda Accord Hybrid · CV3 Accord Hybrid 2.0 two-motor · FWD

1HGCV3F10KA123456

ODOMETER IN: 70,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

21V-215 · Low-pressure fuel pump can fail, expansion (2019 Accord Hybrid, 2019–2020 Insight)	☐ Open ☐ Done ☐ N/A
23V-858 · Fuel pump can fail (2017–2020 Accord Hybrid, 2019–2022 Insight, 2020 CR-V Hybrid and others)	☐ Open ☐ Done ☐ N/A
26V-332 · Air bags · passenger seat weight sensor	☐ Open ☐ Done ☐ N/A
23V-158 · Seat belts · front buckle	☐ Open ☐ Done ☐ N/A

24V-763 (High-pressure fuel pump can crack and leak (2023–2025 hybrids)): not listed by NHTSA for MY2019. Confirm on the dealer printout.

20V-314 (Low-pressure fuel pump can fail (2019–2020 Insight and others)): not listed by NHTSA for MY2019. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. Head gasket leak into a cylinder (extended warranty)

Check now · Inside the range (70,000–105,000 mi, the middle half of 39 owner reports)

Check coolant level and history	☐ OK ☐ Watch ☐ Fix
Scan for P0300–P0304	☐ OK ☐ Watch ☐ Fix
Combustion-gas test on the coolant	☐ OK ☐ Watch ☐ Fix

Coolant: full / low

Scan for: P0300, P0301, P0302, P0303, P0304

Parts (CV3): Ask your parts supplier for the OE part number for this VIN.

2. Fuel pump failure or leak (recalled)

Check now · Inside the range (32,000–88,000 mi, the middle half of 10 owner reports)

Check the VIN for open recalls	☐ OK ☐ Watch ☐ Fix
Sniff test at the high-pressure pump (2023 on)	☐ OK ☐ Watch ☐ Fix

Parts (CV3): Ask your parts supplier for the OE part number for this VIN.

3. A/C condenser leak

Watch · Any mileage (2018–2020 Accord Hybrid, 2019–2021 Insight and 2018–2021 Clarity Plug-in Hybrid: condenser extended to 10 years, unlimited miles)

Check vent temperature	☐ OK ☐ Watch ☐ Fix
Leak-check the condenser	☐ OK ☐ Watch ☐ Fix

A/C: cold / weak / warm

Parts (CV3): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 100,000 MI (ASK FOR RECORDS)

Brake fluid · every 3 years · $129	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L TWO-MOTOR HYBRID, QUICK CHECKS

- **Brakes / collision braking** (523 complaints): Brake and collision-mitigation complaints; not an engine fault.
- **Steering** (439 complaints): Steering complaints; not an engine fault.
- **Loss of power / 12-volt battery** (180 complaints): Mixed causes; includes recalls 15V-602 (2014–2015 fail-safe EV mode) and 20V-798 (2020 DC-DC converter could stop charging the 12-volt battery). Check the VIN.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Head gasket leak into a cylinder (extended warranty)

The cylinder head gasket can lose its seal and let coolant into a cylinder. At 70,000 mi your car is in the mileage range where owners report it. A recall or warranty extension may pay for it: we check the VIN.

Ask: have you noticed coolant level dropping with no visible leak, or misfire or rough running, check-engine light?

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2. Fuel pump failure or leak (recalled)

Honda recalled the in-tank fuel pump on many 2017–2022 models because it can fail and stall the engine, and the engine-mounted high-pressure fuel pump on 2023–2025 hybrids because it can crack and leak fuel. At 70,000 mi your car is in the mileage range where owners report it. A recall or warranty extension may pay for it: we check the VIN.

Ask: have you noticed engine will not start or stalls, or fuel smell in the engine bay?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.