SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 2.0L K20C2 / K20C5 / K20Z3
RA-HONK20-123456-20261027

2017 Honda Civic · FC2 Civic LX sedan 2.0 CVT · FWD

19XFC2F55HE123456

ODOMETER IN: 78,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

23V-858 · Fuel pump can fail (2016–2021 Civic and others)	☐ Open ☐ Done ☐ N/A
26V-332 · Air bags · passenger seat weight sensor	☐ Open ☐ Done ☐ N/A
18V-663 · Steering · electric power assist sensor	☐ Open ☐ Done ☐ N/A
17V-706 · Driveshaft · right side	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Broken side engine mount (vibration, clunk)

Watch · Any mileage (2016–2018 Civic (Honda investigation); mounts wear on later cars too)

Inspect the side engine mount for cracks or collapse	☐ OK ☐ Watch ☐ Fix
Watch engine movement when shifting D to R	☐ OK ☐ Watch ☐ Fix

Mount: good / cracked / broken

Parts (FC2): Ask your parts supplier for the OE part number for this VIN.

2. A/C condenser leak

Watch · Any mileage (2016–2021 Civic: condenser extended to 10 years, unlimited miles)

Check vent temperature	☐ OK ☐ Watch ☐ Fix
Leak-check the condenser	☐ OK ☐ Watch ☐ Fix

A/C: cold / weak / warm

Parts (FC2): Ask your parts supplier for the OE part number for this VIN.

3. A/C compressor shaft seal leak (2016–2021 Civic)

Watch · Any mileage (2016–2021 Civic: A/C compressor shaft seal extended to 10 years, unlimited miles)

Check vent temperature	☐ OK ☐ Watch ☐ Fix
Leak-check the compressor shaft seal	☐ OK ☐ Watch ☐ Fix
Check the VIN status for bulletin 23-039	☐ OK ☐ Watch ☐ Fix

A/C: cold / weak / warm

Parts (FC2): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 108,000 MI (ASK FOR RECORDS)

Brake fluid · every 3 years · $129	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L K20C2 / K20C5 / K20Z3, QUICK CHECKS

- **Steering** (177 complaints): Steering complaints; not an engine fault.
- **Transmission / CVT** (42 complaints): Counts every transmission and CVT complaint; Honda CVT bulletins found apply to the 1.5L, not this engine.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Honda repair procedures and your shop's judgment.