SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2009 Mazda Mazda3 · BK Mazda3 i 2.0 sedan · FWD

JM1BK32F291123456

ODOMETER IN: 112,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

11V-329 · Wipers · motor ground terminal — ☐ Open ☐ Done ☐ N/A

10V-374 · Steering · electric-hydraulic power assist — ☐ Open ☐ Done ☐ N/A

07V-295 (No. 4 engine mount bolt may loosen (2007 Mazdaspeed3)): not listed by NHTSA for MY2009. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. Engine mounts (No. 3 / No. 4): knock, clunk, squeak

Watch · Past the range (16,000–55,000 mi, the middle half of 18 owner reports)

Watch the engine move under power-brake (in gear) — ☐ OK ☐ Watch ☐ Fix

Inspect mount rubbers for cracks — ☐ OK ☐ Watch ☐ Fix

Mounts: OK / cracked / collapsed

Parts (BK): Ask your parts supplier for the OE part number for this VIN.

2. Intake tumble valve code P2004 (2.0 / 2.3)

Watch · Any mileage (2004–2009 Mazda3 and Mazda5)

Scan for P2004 — ☐ OK ☐ Watch ☐ Fix

Test the intake vacuum chamber check valve — ☐ OK ☐ Watch ☐ Fix

Scan for: P2004

Parts (BK): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 142,000 MI (ASK FOR RECORDS)

Spark plugs · every 75,000 mi · was due at 75,000 mi (check records) · $249 — ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0 / 2.3 / 2.5L MZR (INCL. 2.3 DISI TURBO), QUICK CHECKS

- **Air bags / steering** (2344 complaints): Air bag and power-steering complaints; not engine faults.
- **Transmission** (580 complaints): Mixed automatic transmission complaints; not tied to an engine bulletin.
- **Stalling** (491 complaints): Mixed causes across many model years; no single engine fault in the bulletins found.
- **A/C compressor** (234 complaints): A/C compressor complaints; not an engine fault.
- **Ignition lock / key (2005–2008 Focus)** (73 complaints): Focus ignition lock cylinder and key complaints; a lock and electrical fault, not the engine.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Mazda repair procedures and your shop's judgment.