SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2015 Mitsubishi Mirage · Mirage ES 1.2 CVT hatchback (2014–2015) · FWD

ML32A4HJXFH123456

ODOMETER IN: 98,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

17V-686 · Air bags — ☐ Open ☐ Done ☐ N/A

15V-815 · Electrical system · wiring — ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Cold-start knock (service campaign SC-16-001)

Watch · Any mileage (2014–2015 Mirage; any mileage)

- Listen to a cold start after the car has sat overnight — ☐ OK ☐ Watch ☐ Fix
- Ask a dealer for the campaign record — ☐ OK ☐ Watch ☐ Fix
- Cold start: quiet / knocks
- Parts (Mirage): Ask your parts supplier for the OE part number for this VIN.

2. Stalling at idle in hot weather

Watch · Any mileage (2014–2015 Mirage with CVT built before January 19, 2015)

- Check the PCV hose is attached — ☐ OK ☐ Watch ☐ Fix
- Ask for the update history — ☐ OK ☐ Watch ☐ Fix
- Scan for: P0171, P0172
- Parts (Mirage): Ask your parts supplier for the OE part number for this VIN.

3. Limp mode or no restart in deep cold (frozen relays)

Watch · Any mileage (2014–2015 and 2017–2019 Mirage / Mirage G4; cold weather)

- Check the fuse-box relay part numbers against the bulletin — ☐ OK ☐ Watch ☐ Fix
- Scan for stored codes — ☐ OK ☐ Watch ☐ Fix
- Parts (Mirage): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 1.2L 3A92 THREE-CYLINDER, QUICK CHECKS

- **Air bags** (55 complaints): Air bag warning lights and deployment complaints; not an engine fault.
- **Brakes** (41 complaints): Brake complaints on these cars; not an engine fault.
- **Steering / suspension** (26 complaints): Steering and suspension complaints; not an engine fault.
- **CVT / transmission** (13 complaints): CVT and shifter complaints; Mitsubishi also tracked coolant leaks at the CVT fluid-cooler hoses. Not an engine fault.
- **Unintended acceleration** (10 complaints): Mixed reports of hesitation and surging; no recall covers them.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Mitsubishi repair procedures and your shop's judgment.