SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · R1T / R1S EV
RA-RIVIAN-123456-20261028

2022 Rivian R1T · 2022 R1T Adventure quad-motor pickup · AWD

7FCTGAAA6NN123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
45,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

26V-009 · Seat belts · second-row retractor bolts	☐ Open ☐ Done ☐ N/A
26V-003 · Suspension · rear toe link bolts (after service)	☐ Open ☐ Done ☐ N/A
25V-370 · Seat belts · front D-ring anchor bolts	☐ Open ☐ Done ☐ N/A
24V-408 · Air bags · pillar trim clips (after service)	☐ Open ☐ Done ☐ N/A
23V-883 · Accelerator pedal · release detection	☐ Open ☐ Done ☐ N/A
23V-109 · Air bags · front passenger seat belt sensor	☐ Open ☐ Done ☐ N/A
22V-744 · Suspension · front upper control arm to knuckle fastener	☐ Open ☐ Done ☐ N/A
22V-641 · Seat belts · front anchors at B-pillar	☐ Open ☐ Done ☐ N/A
22V-319 · Air bags · passenger occupant classification	☐ Open ☐ Done ☐ N/A
Factory battery and drive warranty · may still apply (Rivian usually 8 years or 100,000 mi). Check the in-service date before quoting high-voltage battery or drive motor work; covered repairs go to a Rivian service center.	☐ Covered ☐ Expired ☐ Unknown

25V-537 (Poor ground inside the High Voltage Distribution Box can cut drive power (2025 R1S / R1T)): not listed by NHTSA for MY2022. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. 12V battery failure and low-voltage events

Plan · Any mileage (2023–2024 owner notice; 2025 bracket campaign; owners report repeat failures on 2022–2024 trucks)

Check for 12V warnings in the vehicle ☐ OK ☐ Watch ☐ Fix

Check the VIN for open 12V campaigns ☐ OK ☐ Watch ☐ Fix

12V battery replaced: date / mileage

Parts (R1T): Ask your parts supplier for the OE part number for this VIN.

2. High-voltage battery faults (cells, seals, connectors, distribution box)

Watch · Any mileage (Build-range campaigns on 2022–2025 R1T / R1S; recall 25V-537 on some 2025 trucks and SUVs)

Check the VIN for open recalls and Rivian campaigns ☐ OK ☐ Watch ☐ Fix

Read battery fault history at a Rivian service center ☐ OK ☐ Watch ☐ Fix

Parts (R1T): Ask your parts supplier for the OE part number for this VIN.

3. Drive unit leaks and halfshaft bolts, 2022

Watch · Any mileage (2022 R1T and R1S in the campaign build ranges)

Look for fluid at the front and rear drive units ☐ OK ☐ Watch ☐ Fix

Listen for clunks at the wheel centers ☐ OK ☐ Watch ☐ Fix

Check the VIN for open campaigns ☐ OK ☐ Watch ☐ Fix

Parts (R1T): Ask your parts supplier for the OE part number for this VIN.

4. Charging faults (onboard charger, cold-weather Level 2, slow fast charging)

Watch · Any mileage (2022–2023 (onboard charger), 2023 R1T (refrigerant overfill), 2025 (cold-weather Level 2))

Test a Level 2 charging session ☐ OK ☐ Watch ☐ Fix

Check the VIN for open campaigns ☐ OK ☐ Watch ☐ Fix

Parts (R1T): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 75,000 MI (ASK FOR RECORDS)

Brake fluid · every 3 years · $129 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE R1T / R1S EV, QUICK CHECKS

- **Air bags / seat belts** (72 complaints): Air-bag and seat-belt recalls (22V-319, 23V-109, 23V-159, 24V-408, 25V-370, 26V-009); not part of the electric drive.
- **Suspension / steering** (69 complaints): Suspension and steering complaints (recalls 22V-744 upper control arm fastener, 26V-003 suspension fasteners after service); not part of the electric drive.
- **Heat pump / thermal system** (11 complaints): Owners report heat-pump compressor failures and thermal-system faults; recall 23V-783 (2022–2023 defrost software) is the only official item we found. Not counted as a drivetrain weak point.
- **Loss of power while driving** (10 complaints): Mixed causes: battery faults, 12V events and drive units (listed above), plus thermal-system faults.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. 12V battery failure and low-voltage events
The 12V battery keeps the vehicle awake and powers the doors and controls. Owners report it at all mileages, so it is worth a look at every visit. Our price is $420, before tax and shop supplies.
Ask: have you noticed 12V Battery Warning on the display, or vehicle will not power up or unlock?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.