SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 3.6L EZ36 FLAT-SIX
RA-EZ36-123456-20261027

2012 Subaru Outback · BR Outback 3.6R Limited wagon · AWD

4S4BRDKC7C2123456

ODOMETER IN: 108,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

20V-003 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
20V-002 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
20V-001 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
19V-297 · Electrical · replacement ignition switch	☐ Open	☐ Done	☐ N/A
19V-009 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
19V-008 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
19V-007 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
18V-012 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
17V-014 · Air bags · frontal · passenger side	☐ Open	☐ Done	☐ N/A
16V-694 · Wipers · motor	☐ Open	☐ Done	☐ N/A
13V-078 · Wipers · motor cover	☐ Open	☐ Done	☐ N/A
13V-077 · Moonroof glass	☐ Open	☐ Done	☐ N/A
13V-061 · Remote engine starter accessory	☐ Open	☐ Done	☐ N/A
12V-047 · Air bags · side curtain	☐ Open	☐ Done	☐ N/A
11V-562 · Brakes · master cylinder	☐ Open	☐ Done	☐ N/A

13V-336 (Parking rod may come loose in the 5-speed automatic (2013 Tribeca, 2014 Legacy / Outback 3.6R)): not listed by NHTSA for MY2012. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. Water pump gasket coolant leak

Watch · Any mileage (2008–2014 Tribeca and 2010–2019 Outback / Legacy 3.6R)

- Pressure-test the cooling system — ☐ OK ☐ Watch ☐ Fix
- Look for residue at the pump — ☐ OK ☐ Watch ☐ Fix
- Pump: dry / residue / leaking

Parts (BR): Ask your parts supplier for the OE part number for this VIN.

2. P0128 coolant temperature code (heater hose pipe)

Watch · Any mileage (2011–2012 Outback, Legacy and Tribeca H-6)

- Scan for P0128 — ☐ OK ☐ Watch ☐ Fix
- Check coolant level and bleed — ☐ OK ☐ Watch ☐ Fix

Scan for: P0128

Parts (BR): Ask your parts supplier for the OE part number for this VIN.

3. 5-speed automatic: valve body contamination, parking rod recall

Watch · Any mileage (2010–2013 Legacy, Outback and Tribeca with the 5AT; recall 13V-336 for 2013 Tribeca and 2014 3.6R)

- Scan TCM for P0751–P0771 and P1840–P1844 — ☐ OK ☐ Watch ☐ Fix
- Check ATF condition — ☐ OK ☐ Watch ☐ Fix

Scan for: P0751, P0756, P0761, P0766, P0771, P1840

Parts (BR): Ask your parts supplier for the OE part number for this VIN.

4. Oil pressure switch (false oil light) Watch · Any mileage (All EZ36 models built before mid-2015)

Mechanical oil pressure test ☐ OK ☐ Watch ☐ Fix

Inspect the switch for oil at the connector ☐ OK ☐ Watch ☐ Fix

Scan for: P0520

Parts (BR): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.6L EZ36 FLAT-SIX, QUICK CHECKS

- **Battery / electrical** (30 complaints): Battery drain and electrical complaints; not one engine fault.
- **Steering** (21 complaints): Steering complaints; not an engine fault.
- **Stalling / loss of power** (13 complaints): Mixed causes; some are the 5AT valve-body condition.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Subaru repair procedures and your shop's judgment.