SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 2.0L FA20 / 2.4L FA24 (NON-TURBO)
RA-FA20-123456-20261028

2013 Subaru BRZ · ZC6 (2013–2020 BRZ) · RWD

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ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
75,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

18V-772 · Valve springs may fracture (2013 BRZ, Scion FR-S) ☐ Open ☐ Done ☐ N/A

12V-254 · Owner's manual · air bag description ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Valve springs (recall 18V-772) and engine damage after the repair

Check now · Inside the range (11,000–82,000 mi, the middle half of 42 owner reports)

Check the VIN for open recalls ☐ OK ☐ Watch ☐ Fix

Listen for valvetrain or bottom-end noise ☐ OK ☐ Watch ☐ Fix

Look for oil at the cam carriers after the recall ☐ OK ☐ Watch ☐ Fix

Engine: quiet / ticking / knocking

Scan for: P0300

Parts (ZC6): Ask your parts supplier for the OE part number for this VIN.

2. Oil seepage (cam carriers, cam caps, timing cover, upper oil pan)

Watch · Any mileage (2013–2020 BRZ, FR-S and 86)

Inspect cam carriers, cam caps, timing cover and oil pan seams ☐ OK ☐ Watch ☐ Fix

Leak: dry / seep / wet

Parts (ZC6): Ask your parts supplier for the OE part number for this VIN.

3. High-pressure fuel pump chirp

Watch · Any mileage (2013–2019 BRZ, FR-S and 86)

Listen at the pump on the left cylinder head while coasting ☐ OK ☐ Watch ☐ Fix

Pump: quiet / chirp

Parts (ZC6): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L FA20 / 2.4L FA24 (NON-TURBO), QUICK CHECKS

- **Stalling / loss of power** (99 complaints): Mostly the 2013 valve-spring recall (18V-772) and low-pressure fuel pump recall 21V-587 on 2018–2019 cars; check they are done.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Valve springs (recall 18V-772) and engine damage after the repair
On 2013 cars the engine valve springs may fracture, causing an engine malfunction or a stall. At 75,000 mi your car is in the mileage range where owners report it. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed ticking or knocking from the top of the engine, or misfire or rough running?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Subaru repair procedures and your shop's judgment.