SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 2.0L/2.5L FB
RA-SUBFB-123456-20261027

2016 Subaru Forester · SJ Forester 2.5i Premium · AWD

JF2SJABC9GH123456

ODOMETER IN: 88,000 | DOOR-JAMB BUILD (MM/YY): | RO #: | TECHNICIAN / DATE:

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

19V-701 · Air bags · sensor · occupant classification ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. CVT (Lineartronic) (2016–2017: covered to 10 years / 100,000 miles)

Check now · Inside the range (40,000–105,000 mi, the middle half of 157 owner reports)

Road test for judder and whine ☐ OK ☐ Watch ☐ Fix

Scan the TCM for codes ☐ OK ☐ Watch ☐ Fix

CVT: smooth / judder / slipping

Scan for: P0841, P0746, P0730, P2763

Parts (SJ): Ask your parts supplier for the OE part number for this VIN.

2. Carbon deposits (misfire, rough idle, knocking)

Watch · Any mileage (2017-on Impreza, 2018-on Crosstrek, 2019-on Forester, 2020-on Legacy/Outback 2.5)

Scan for P030x ☐ OK ☐ Watch ☐ Fix

Borescope the intake valves ☐ OK ☐ Watch ☐ Fix

Intake valves: clean / carboned

Scan for: P0300, P0301, P0302, P0303, P0304

Parts (SJ): Ask your parts supplier for the OE part number for this VIN.

3. Oil seepage (timing cover, cam caps, cam carrier, oil pan)

Watch · Past the range (30,000–86,000 mi, the middle half of 33 owner reports)

Inspect timing cover, cam caps and oil pan seams ☐ OK ☐ Watch ☐ Fix

Leak: dry / seep / wet

Parts (SJ): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 118,000 MI (ASK FOR RECORDS)

Spark plugs · every 60,000 mi or 5 years · was due at 60,000 mi and by age (check records) · $249 ☐ Done (records) ☐ Due ☐ Quoted

Brake fluid · every 30,000 mi or 2.5 years · was due at 60,000 mi and by age (check records) · $129 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0L/2.5L FB, QUICK CHECKS

- **Stalling / loss of power** (913 complaints): Includes fuel pump recalls 20V-218 and 21V-587, PCV valve recalls 19V-744/745/856 and the valve-spring recall 18V-772; check they are done.
- **Battery drain** (660 complaints): Common in the complaints; Subaru extended 12-volt battery coverage on some 2015–2020 models. Not an engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. CVT (Lineartronic) (2016–2017: covered to 10 years / 100,000 miles)
The CVT paired with this engine is the most common big bill. At 88,000 mi your car is in the mileage range where owners report it. A recall or warranty extension may pay for it: we check the VIN.
Ask: have you noticed judder or shudder from a stop, or hesitation?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.