SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

2010 Suzuki SX4 · SX4 Crossover 2.0 AWD · AWD

JS2YB5A3XA6123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
112,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

11V-055 · Drive-belt tension pulley can fail (2009–2011 Grand Vitara 2.4, 2010–2011 SX4) ☐ Open ☐ Done ☐ N/A

14V-811 · Power train · automatic transmission · gear position indication (prndl) ☐ Open ☐ Done ☐ N/A

13V-405 · Air bags ☐ Open ☐ Done ☐ N/A

10V-250 (Plastic belt pulley can break up (2006 Grand Vitara, 2005–2006 XL-7)): not listed by NHTSA for MY2010. Confirm on the dealer printout.

18V-667 (Plastic belt pulley can break up (2006 Grand Vitara, second campaign)): not listed by NHTSA for MY2010. Confirm on the dealer printout.

B · INSPECTION POINTS, IN PLAN ORDER

1. Drive-belt tensioner pulley

Check now · Any mileage (SX4 owners report tensioners replaced before 40,000 miles)

Check the VIN for 11V-055 / 10V-250 / 18V-667 ☐ OK ☐ Watch ☐ Fix

Listen for belt chirp; check tensioner arm movement ☐ OK ☐ Watch ☐ Fix

Tensioner: ok / noisy

Parts (SX4): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE

Not on this report for this car. Check the service records and the maker's schedule (brake fluid, spark plugs, coolant, transmission fluid). ☐ Records checked ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0 / 2.3 / 2.4L J-SERIES FOUR, 2.5 / 2.7L H-SERIES V6, QUICK CHECKS

- **Air bags** (458 complaints): Mostly SX4 and Aerio air bag warning lights and sensor faults; not an engine fault.
- **Brakes** (252 complaints): Brake complaints, including the 2005 Grand Vitara brake-disc recall; not an engine fault.
- **Suspension** (187 complaints): Suspension complaints; not an engine fault.
- **Steering** (176 complaints): Power-steering pump recalls (15V-587, 18V-804 SX4) and belt-related loss of assist; the belt item covers the tensioner part.
- **Unintended acceleration** (132 complaints): Mixed reports; an accelerator-cable cap recall (03V-512) covered some Grand Vitaras.
- **Transmission / shifter** (108 complaints): Shift-lever and gear-indicator recalls (14V-811, 17V-085) and manual-gearbox fifth-gear bulletins; not an engine fault.
- **Stalling** (64 complaints): Mixed causes; a thrown drive belt (tensioner recalls) can also stall the engine.
- **Fire** (46 complaints): Mixed causes; fuel-pressure regulators that freeze in extreme cold were recalled (01V-146, 04V-427).

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Drive-belt tensioner pulley
The pulley that keeps tension on the accessory drive belt has failed on several Suzukis. Owners report it at all mileages, so it is worth a look at every visit. Our price is $480, before tax and shop supplies.
Ask: have you noticed squeal or chirp from the belt, or belt slipping or thrown?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Suzuki repair procedures and your shop's judgment.