SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 3.5L 2GR V6
RA-LEX2GR-123456-20261027

2010 Lexus RX 350 · AL10 RX 350 AWD (3.5L V6) · AWD

2T2BK1BA7AC123456

ODOMETER IN: 120,000 | DOOR-JAMB BUILD (MM/YY) | RO # | TECHNICIAN / DATE

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

12V-305 · Accelerator pedal · floor mat entrapment ☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Water pump leak

Check now · Past the range (46,000–86,000 mi, the middle half of 18 owner reports)

Inspect the pump weep hole ☐ OK ☐ Watch ☐ Fix

Cooling-system pressure test ☐ OK ☐ Watch ☐ Fix

Pump: dry / seep / leak

Parts (AL10): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 150,000 MI (ASK FOR RECORDS)

Spark plugs · every 120,000 mi · at 120,000 mi · $249 ☐ Done (records) ☐ Due ☐ Quoted

Engine coolant · first at 100,000 mi, then every 50,000 mi or 5 years · was due at 100,000 mi and by age (check records) · From $179 ☐ Done (records) ☐ Due ☐ Quoted

Brake fluid · every 30,000 mi or 3 years · due by age: every 3 years (check records) · $129 ☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 3.5L 2GR V6, QUICK CHECKS

- **Transmission** (634 complaints): Counts every transmission complaint; not an engine fault.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Water pump leak
The water pump on this V6 is driven by the accessory belt and can seep from the weep hole or leak. At 120,000 mi your car is past the usual range, so if the original part is still fitted it is worth checking. Our price is $950, before tax and shop supplies.
Ask: have you noticed pink or white crust at the pump, or coolant level dropping?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Lexus repair procedures and your shop's judgment.