SAC **Springfield Auto Care** EXAMPLE SHOP
service@springfield-auto-care.example

TECHNICIAN WORKSHEET · 2.5L A25A-FKS
RA-TOYA25-123456-20261027

2020 Toyota RAV4 · XA50 RAV4 XLE AWD (2.5L) · AWD

2T3P1RFV3LC123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
60,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

20V-064 · Cracked engine block casting can leak coolant (2019–2020 RAV4, 2020 Camry)	☐ Open ☐ Done ☐ N/A
23V-865 · Air bags · passenger occupant sensor	☐ Open ☐ Done ☐ N/A
20V-734 · Air bags · driver frontal (steering column)	☐ Open ☐ Done ☐ N/A
20V-682 · Fuel system · low-pressure fuel pump	☐ Open ☐ Done ☐ N/A
20V-373 · Steering · electric power assist	☐ Open ☐ Done ☐ N/A
20V-286 · Front suspension · lower control arms	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Milky oil and low-oil-pressure warning in freezing weather

Watch · Any mileage (2018-on A25A and M20A engines driven short trips in freezing temperatures)

Look under the oil cap	☐ OK ☐ Watch ☐ Fix
Check coolant level to rule out internal leaks	☐ OK ☐ Watch ☐ Fix

Oil: clean / milky

Scan for: P05202A, P052477

Parts (XA50): Ask your parts supplier for the OE part number for this VIN.

2. High-pressure fuel pump seepage (fuel smell)

Watch · Any mileage (2019–2022 RAV4 covered by Toyota program 23TE01)

Sniff test at the high-pressure pump	☐ OK ☐ Watch ☐ Fix
Check the VIN for program 23TE01	☐ OK ☐ Watch ☐ Fix

Fuel smell: none / present

Parts (XA50): Ask your parts supplier for the OE part number for this VIN.

3. Coolant flow shut-off valve leak

Watch · Inside the range (38,000–60,000 mi, the middle half of 46 owner reports)

Check coolant level and drips	☐ OK ☐ Watch ☐ Fix
Check the VIN for program 24TE04	☐ OK ☐ Watch ☐ Fix

Scan for: P268111, P268115

Parts (XA50): Ask your parts supplier for the OE part number for this VIN.

4. Oil pan and timing-cover oil leaks

Watch · Any mileage (2020-on engines; Toyota bulletins for the oil pan (2023–2024) and the timing cover area)

Inspect the oil pan seam and timing cover for wet oil	☐ OK ☐ Watch ☐ Fix

Leak: dry / seep / wet

Parts (XA50): Ask your parts supplier for the OE part number for this VIN.

C · ALSO REPORTED FOR THE 2.5L A25A-FKS, QUICK CHECKS

- **Transmission** (480 complaints): Counts every transmission complaint (shifting, hesitation); not an engine fault.
- **Stalling / loss of power** (314 complaints): Includes the low-pressure fuel pump recalls 20V-012 / 20V-682 on some 2018–2020 cars; check they are done.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.