SEA **Springfield Euro Auto** EXAMPLE SHOP
service@springfield-euro-auto.example

TECHNICIAN WORKSHEET · 2.0 DRIVE-E (VEA)
RA-VEA-123456-20261027

2016 Volvo XC90 · XC90 T6 AWD (SPA) · AWD

YV4A22PK5G1123456

ODOMETER IN	DOOR-JAMB BUILD (MM/YY)	RO #	TECHNICIAN / DATE
95,000			

A · RECALLS AND CAMPAIGNS TO VERIFY (DEALER PRINTOUT OR NHTSA.GOV)

19V-308 · Coolant bleeder hose can crack (2016 XC90)	☐ Open ☐ Done ☐ N/A
23V-827 · Seat belts · second-row bolts	☐ Open ☐ Done ☐ N/A
16V-798 · Seat belts · front passenger buckle	☐ Open ☐ Done ☐ N/A
16V-690 · Air conditioning · drain hose	☐ Open ☐ Done ☐ N/A
15V-497 · Air bags · third-row curtain	☐ Open ☐ Done ☐ N/A
15V-342 · Air bags · front seat side	☐ Open ☐ Done ☐ N/A

B · INSPECTION POINTS, IN PLAN ORDER

1. Oil consumption (piston rings)

Check now · Inside the range (79,000–98,000 mi, the middle half of 23 owner reports)

Oil consumption test	☐ OK ☐ Watch ☐ Fix
Check for oil-fouled plugs	☐ OK ☐ Watch ☐ Fix

Oil used per 1,000 miles (quarts)

Parts (SPA): Ask your parts supplier for the OE part number for this VIN.

2. VVT pulley plug oil leak

Watch · Any mileage (B4204T11 2016–2018 and other variants)

Inspect the VVT pulley area for oil ☐ OK ☐ Watch ☐ Fix

Parts (SPA): Ask your parts supplier for the OE part number for this VIN.

3. Coolant leaks (bleeder hose, coolant pump)

Watch · Any mileage (2016 XC90 bleeder hose recall; coolant pump replacements)

Pressure-test the cooling system	☐ OK ☐ Watch ☐ Fix
Inspect the bleeder hose	☐ OK ☐ Watch ☐ Fix

Parts (SPA): Ask your parts supplier for the OE part number for this VIN.

4. Low pressure fuel sensor

Watch · Any mileage (2015–2016 models; 8-year / 80,000-mile extension, now ended)

Scan for P018C00 ☐ OK ☐ Watch ☐ Fix

Scan for: P018C00

Parts (SPA): Ask your parts supplier for the OE part number for this VIN.

FACTORY MAINTENANCE DUE BY 125,000 MI (ASK FOR RECORDS)

Spark plugs · every 60,000 mi · was due at 60,000 mi, next 120,000 mi · $329	☐ Done (records) ☐ Due ☐ Quoted
Brake fluid · every 3 years · $149	☐ Done (records) ☐ Due ☐ Quoted

C · ALSO REPORTED FOR THE 2.0 DRIVE-E (VEA), QUICK CHECKS

- **Stalling / hesitation** (138 complaints): Mixed causes (transmission, start-stop, sensors); not one engine fault.
- **Engine failure** (25 complaints): Mixed causes, often after oil loss; see the oil consumption weak point.

WHAT TO SAY AT THE COUNTER (ADVISOR)

1. Oil consumption (piston rings)
Some early Drive-E engines burn too much oil. At 95,000 mi your car is in the mileage range where owners report it. Our price is $2,750, before tax and shop supplies.
Ask: have you noticed "Oil level low" message between services, or needs oil top-ups?

Adjust after the inspection. The report is not a diagnosis or a guarantee, so say what the technician found, not what the report predicts.

NOTES FOR THE ADVISOR

Record findings here (OK / Watch / Fix and measurements); the advisor adjusts the quote before the handout is printed or sent.

Reference only. Follow Volvo repair procedures and your shop's judgment.